

Minutes
June 1, 2017

Commissioners Present: Mark Gazarek, Brian Robertson, and Timothy Bechtol.

Also Present: Heather Pendleton, Philip Johnson, Aleta Boecker, Julie Benziger, and Jim Maurer.

Commissioner Gazarek opened the meeting at 9:32 a.m. in the Commissioners' 1st floor conference room. The Pledge of Allegiance was recited. Minutes from the May 30, 2017 meeting were read with Timothy Bechtol making the motion to approve, Brian Robertson seconded. Motion passed 3-0.

The Commissioners signed the Notice of Filing an Annexation for the Koehler Annexation. The hearing will be August 22 at 11:00 a.m. in the Commissioners' 1st floor conference room. They also signed a draw request for the CDBG PY 16 grant from HRPC. They approved a travel request from the Sheriff's office. Timothy Bechtol made the motion to approve the Auditor's warrant list, Brian Robertson seconded. Motion passed 3-0.

Philip Johnson requested an executive session regarding potential real estate acquisition.

Aleta Boecker announced that Hancock County was awarded a \$1.1 million grant from FEMA. The grant money will be used to acquire two properties: 321 Clinton Court and 130 N. Main Street.

Reports

Timothy Bechtol attended Board of Revision Commercial Property hearings.

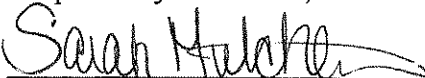
Brian Robertson met with Nichole Coleman, Veteran Services Director, regarding expenses. He also attended a Dorney Plaza Construction meeting.

Mark Gazarek attended an Economic Development meeting.

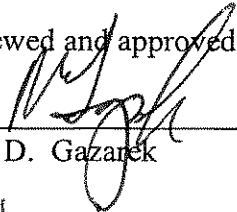
At 9:40 a.m. Mark Gazarek made the motion to enter into executive session to discuss potential real estate acquisition, Timothy Bechtol seconded. A roll call vote resulted as follows: Mark Gazarek, yes; Timothy Bechtol, yes; Brian Robertson, yes. At 10:00 a.m. Mark Gazarek made the motion to come out of executive session with no action taken, Timothy Bechtol seconded. Motion passed 3-0.

At 11:00 a.m. the Commissioners met with representatives from Century Health including Larry Schock, Paul Lilley, Kelly Shroll, Tina Pine, Gary Bright, and Glen Jost. Heather Pendleton and Lucinda Land were also present. They presented information about the services provided by Century Health (see the attached power point presentation).

Respectfully submitted,


Sarah Mutchler, Assistant Clerk

Reviewed and approved by:



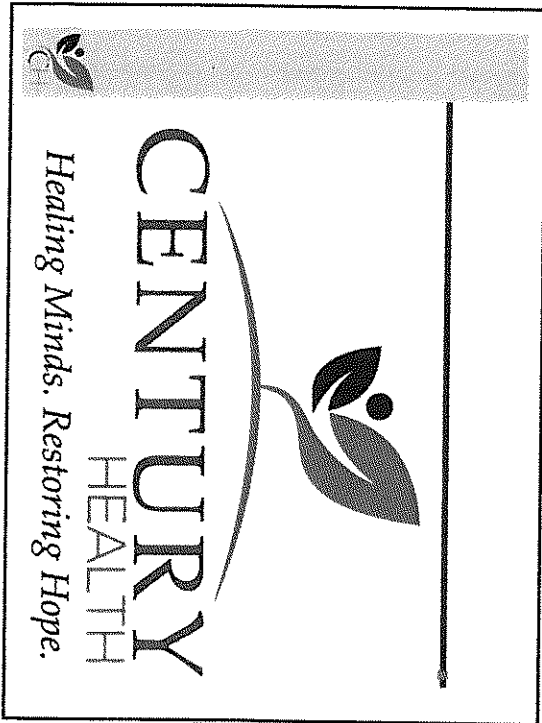
Mark D. Gazarek

Absent

Brian J. Robertson



Timothy K. Bechtol



Our Mission

- Century Health is a not-for-profit organization designed to provide quality **mental health and addiction treatment** and education to residents of Hancock County and nearby communities.
- Our mission is to **IMPROVE LIVES BY ENCOURAGING RECOVERY, HEALING MINDS AND RESTORING HOPE.**

Our History

In July 1998, three local agencies merged to create Century Health:

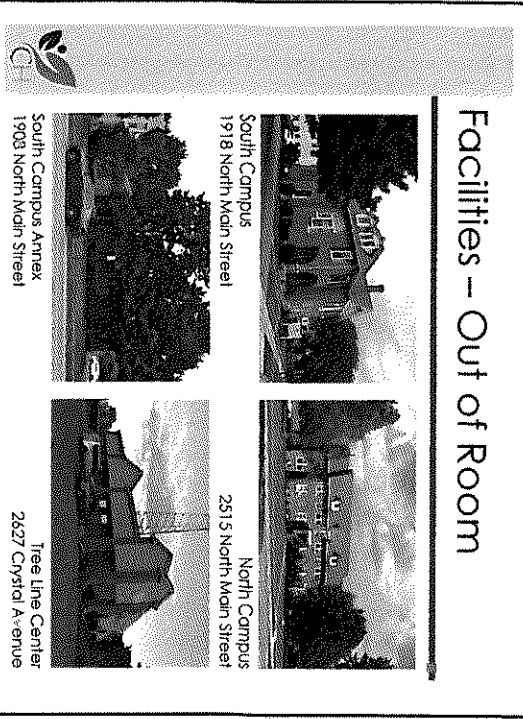
- Hudson Center**
- Family Service**
- Lincoln Center**

- Newly formed organization was named Century Health to highlight the 100 years of combined treatment and caring that the agencies had provided to Findlay / Hancock County.

Our Values

- **Compassion:** Caring for all clients and their families with empathy, kindness and sensitivity.
- **Integrity:** Holding ourselves accountable to the highest standards of ethics and professionalism to provide services worthy of the trust placed in our care by our clients and their families.
- **Quality:** Delivering excellent quality of service through the dedicated efforts of every staff member.
- **Respect:** Treat all persons served with dignity; treat one another with dignity.

Facilities – Out of Room



Active & Engaged Board of Directors

- 14 Member Governing Board
- Governance and oversight
- Committees:
 - Program
 - Administrative Personnel
 - Finance
 - Fund Development
 - Facilities Planning
- 100% participation in giving

Accreditations and Certifications

- Century Health has met the Internationally recognized CARF standards of quality in the provision of outcomes-driven programs and services to enhance the lives of the persons served.
- Century Health is a licensed and certified provider through the Ohio Department of Mental Health and Addiction Services.

The CARF logo is a circular seal with 'CARF' in the center and 'INTERNATIONAL ASSOCIATION FOR CERTIFICATION' around the perimeter. The Ohio MHAS logo features the text 'OHIO DEPARTMENT OF MENTAL HEALTH & ADDICTION SERVICES' in a circular arrangement around 'Ohio MHAS', with the tagline 'Promoting wellness and recovery' below it.

Century Health Overview

- 501(c)(3) Nonprofit Organization with an Annual Budget of \$6 Million.
- Largest provider of behavioral health services in Hancock County – estimated market share 70% to 80%.
- Not operated by ADAMHS, but they provide roughly 25% of our funding.
- Staff of over 100.

Century Health Overview

- Breakeven operations; fee limits tied to Medicaid formulas.
- 253,580 service units provided in Fiscal Year 2016.
 - 28% increase from FY 2015
 - Continued growth in FY 2017
- Over 3,500 individuals served in Fiscal Year 2016.
 - 3,233 Adults, 329 Youth



Century Health Overview

- 253 clients served within the Criminal Justice Program (FY 2016).
- 63 clients participated in residential addiction treatment at Tree Line Center.
- 61 clients received residential services.
- 1488 hours of crisis intervention service provided in FY 2016. (= 2 months of continuous response to emergencies in our community)



Century Health Overview

- 70% - mental health services
- 30% - addiction services

» Revenues	# of Staff
• 2013 \$3.8 M	62
• 2017 \$6.0 M	100+
- 85% of expenses related to direct client care.



Community Impact of Our Operations

- Impact
 - Save lives.
 - Bridge the gap between despair and hope.
 - Helps to minimize crimes and suicide.
 - Provides alternatives to hospitalization.
 - 95% of clients surveyed said the overall quality of their lives improved as a result of the services they received.



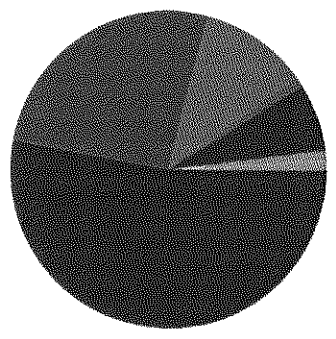
What do clients say?

• "My services have been life-changing. Getting a working set of meds and being reintroduced to substance abuse treatment, I have been able to get a part-time job after 20 years of unemployment. I feel so much more human and my relationships with others are highly satisfying." (Century Health outpatient services client)

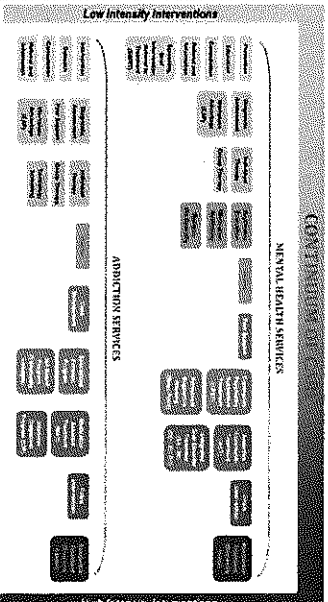
Menu of Services

- Assertive Community Treatment
- Case Management
- Community Psychiatric Supportive Treatment (CPST)
- Consultation
- Criminal Justice Services
- Crisis Intervention
- Diagnostic Assessment
- Education
- Group Therapy
- Hotline
- Individual Counseling
- Information & Referral
- Integrated Dual Disorder Treatment (SA/MI & DD/MI)
- Intensive Outpatient Program
- Intervention
- Medication Assisted Treatment
- Outreach
- Peer Support
- Permanent Supportive Housing at Basu Point
- Prevention
- Psychiatric Evaluation and Medication Management
- Residential Treatment
- Screening, Brief Intervention, Referral to Service (SBIRS)
- Services for Children and Families
- Toxicology Screening
- Training
- Workplace Advantage (EAP)

Primary Sources of Revenue



Continuum of Services



Need for Improved Facilities

- Consolidation for more efficient operations.
- Ability to implement some items in service gap slide.
- Maintain, improve, & expand services.
- Atmosphere that projects healing & wellness for clientele and staff.
- Improved ability to meet growing community needs.
- Less expensive to maintain.
- Improved ability to recruit new staff.

Facilities Planning Committee

- Kelly Shroll 419-722-0680
 - Larry Schock 419-957-6323
 - George Hassink 419-957-1253
 - Gary Bright 419-889-8367
 - Tracy McMath 419-722-4961
 - Phil Rooney 419-788-0183
 - Nita Rider 419-408-3056
- **Contact us if you'd like to visit current facilities.**

Current Plans

- Increase community awareness – 2018.
- Work with community groups for their input 2018 / 9.
- Explore alternatives; build new, renovate, lease, etc 2018 / 9.
- Site selection – 2018 / 9.
- Explore funding sources – Current to 2019.
- Building and / or renovation – 2020 / 1
 - Need 30,000 to 40,000 sq ft.
 - Estimated cost \$3 to \$10 Million.
- Occupy enhanced facilities 2018 to 2022.
- We need your ideas / continued support as plans continue to evolve.

Questions and Information

Visit us at:



CENTURY
HEALTH

www.centuryhealth.net

Facilities

- Poor layouts for current service flow.
- Inefficient for managing operations.
- Not conducive to current trends in care offerings.
- Out of space to effectively provide services.
- Difficult / expensive to maintain.
- Unusable space due to current use not fitting original purpose of buildings.

North Campus



- 2515 North Main St.
- Built in 1925.
- Old orphanage building.
- Institutional appearance / inefficient layout.

South Campus



- 1918 North Main Street.
- Older portion built in 1861, newer portion built in 1927.
- Old retirement facility/ designed for that use.
- Haurted!!!

South Campus Annex



- Residential home built in 1955.
- Houses five administrative staff.
- Very small conference room for meetings.
- Separated from day to day operations.

Some of our Community Partners

- Blanchard Valley Health System
- Blanchard Valley Center
- Family Resource Center
- Criminal Justice Center and Jail
- State & Private Psychiatric Hospitals
- Caughman Clinic
- Family Center Agencies
- NAMI of Hancock County
- Focus On Friends



Challenges

- Internal
 - Breakeven Operation – Very Little Capital Funds Available From Operations.
 - Space Limitations and Condition of current facilities.
- External / Environmental
 - Behavioral Health System Re-design.
 - Retraction of Medicaid Extension.
 - CH staffing challenges - recruitment, hiring, retaining licensed professionals.
 - Ongoing government mandates.



Century Health Staff

- 106 Employees (Full-Time; Part-Time; Contract; Contingency)
 - 9 Administrative/Management Staff
 - 14 Support Staff
 - 83 Direct Care Staff Members (75%)
 - Physicians
 - Nurses and Nurse Practitioners
 - Clinical Pharmacist
 - Licensed Psychologist
 - Master-level Licensed Clinicians/Therapists
 - Bachelor-level Case Managers
 - Peer Support Specialists
 - Residential Specialists/Monitors



Service / Capacity Gaps

- Prevention & Wellness Programs for Adults.
- Local De-Tox and Crisis Stabilization.
- Vocational Rehabilitation.
- Expanded Trauma Treatment/EMDR Certification.
- Interventions specific for families/significant others.
- Geriatric Services.
- Veterans Services.
- BH Redesign impact on Peer Support (caseload limit & supervision requirements), Transportation limitations.
- Psychiatry (need to expand)/ Addictionologist.
- Psychological Testing.



Community Support Services

- Assertive Community Treatment Team (ACT)
- Community Psychiatric Supportive Treatment
- Integrated Dual Disorder Treatment (SA/MI)
- Peer Support
- Residential Treatment- Brookside Home



Youth & Family Services

- Diagnostic Assessment
- Individual and Group Counseling
- School-Based Groups
- Pediatric Behavioral Health Evaluation
- Medication Management
- Juvenile Court Program
- Occupational Therapy Interns from UF



Criminal Justice Program

- Specialized Team at Adult Probation
- Jail-Based Treatment
- Peer Support
- Urinalysis Drug Screening
- Community Linkage
- Re-entry Coordination
- Drug Court
- Forensic Monitoring (sentenced to MH treatment / State hospital)



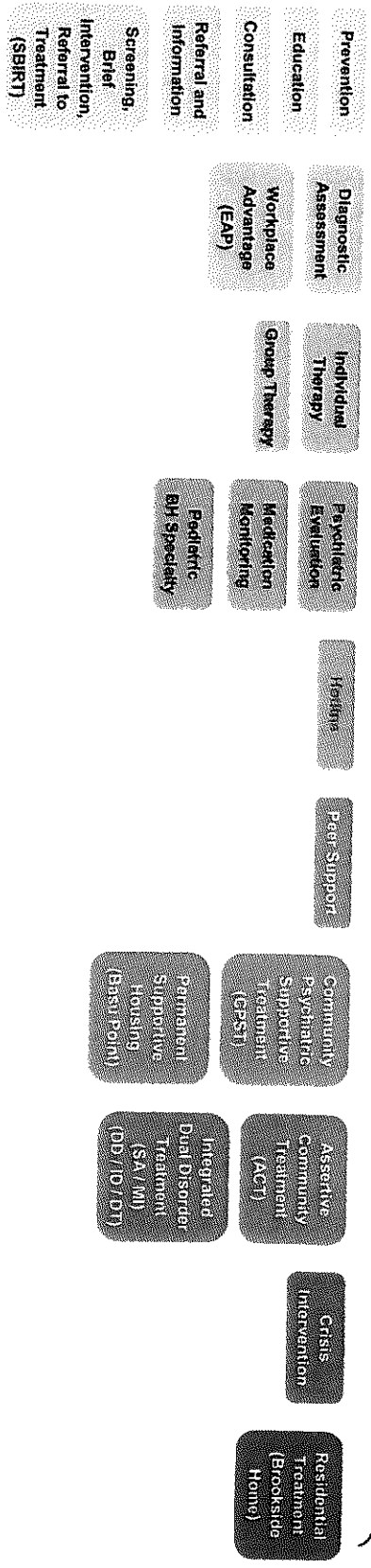
Outpatient Services

- Psychiatric Treatment
- Individual & Group Counseling
- Peer Support
- Education & Consultation
- Occupational Therapy Interns from UF



CONTINUUM OF CARE

MENTAL HEALTH SERVICES



ADDICTION SERVICES

