











Tennis Court Operators





Recommended Best Practices



For questions or information regarding this guidance, contact Hancock Public Health at (419) 424-7870

Mandatory

Tennis Court Operators

Post information throughout the facility to remind players and others to take steps to prevent the spread of COVID-19. These messages should include information about:

- Staying home if you are sick or do not feel well.*
- Maintain six-foot or more social distancing between individuals in all areas.
- · Not gathering in groups.
- Players should not loiter.
- Wearing a mask or face covering when entering buildings or interacting in close proximity to other players, practicing good personal hygiene including washing hands often with soap and water for at least 20 seconds, using hand sanitizer, refraining from touching eyes, nose, and mouth with unwashed hands, coughing and sneezing into an elbow, etc.

Maintain public restrooms and locker rooms to lower risk of spread of virus.

- Disable, or mark every other or every third locker for non-use to enforce six-foot social distancing requirement.
 Facilities where lockers are assigned to members are not required to disable lockers but must enforce social distancing requirement.
- Remove any casual seating other than benches by lockers as necessary.
- Clean and disinfect public areas and restrooms every two hours using EPA-registered disinfectants, particularly on high-touch surfaces such as faucets, toilets, doorknobs and light switches.
- If independent showers are available and used, they must be attended and sanitized between each use.
- Disable or close-off communal style showers except for rinsing before and after any pool activity.
- Make sure supplies for handwashing, including soap and materials for drying hands are fully stocked every time the bathroom is cleaned.
- Disable or close-off steam rooms and saunas.
- If towels are provided, they are to be stored in covered, sanitized containers that are clearly delineated clean versus soiled. Appropriate temperatures are to be used when washing and drying towels to ensure sanitation (hot water for washing, ensure they are completely dried). Employees handling towels must wear gloves and face covering.
- Restroom facilities should limit the number of users at any one time based on the facility size current social distancing guidelines. These facilities should be cleaned/ sanitized per CDC recommended protocol along with established restroom cleaning schedules

Maintain public restrooms and locker rooms to lower risk of spread of virus.

- Post a cleaning schedule at each location
- Install touch-free entry points at restrooms and other facilities.
- Install touchless sensors on sinks and hand dryers.

Tennis Court Operators cont.

Closures, modifications and limitations:

- Establish maximum capacity that allows for six feet physical distancing.
- In accordance with current orders, close any non-essential areas where people could potentially congregate.
- All food service must be run in accordance with current orders and guidelines for such establishments. All self-service food stations should be closed or only operated by employees in accordance with the guidance outlined in Responsible Restart Ohio for restaurants and bars.
- No team water coolers or shared drinking stations.

Follow all appropriate guidance for customer interaction, retail sales and equipment rentals.

- Alter check-in/pay practices to meet six-foot social distancing guidelines.
- Install barriers and protective shields where needed to safely distance staff and customers.
- Post a revised occupancy number in retail or rental areas in accordance with any current order to minimize crowding where necessary.
- Mark floors inside buildings for six feet standing areas or one-way traffic.
- Clean and disinfect high-use areas like door handles, keypads, counter tops, etc. after each use or at a minimum of every two hours.
- Disinfect all rental equipment, after each use, using EPA-registered disinfectants.
- Arrange any seating areas, tables, chairs, etc. (indoors and out) at safe distances from each other. If safe distances are not achievable, or regular sanitizing of these areas is not possible, barricade or remove seating areas.
- Review and follow all guidance for retail operations as provided in Responsible Restart Ohio for Retail Services.
- Alter practices for accommodating leagues and outings to meet social distancing and large gathering guidelines.

Maintaining Distance in outdoor spaces

- In areas of concern, mark six-foot spacers to help customers visualize safe distancing.
- In areas with a lot of cross traffic, direct pedestrian traffic to enter/exit these locations in specific ways or indicate one-way traffic wherever possible.

Be as flexible as possible with staff attendance and sick-leave policies. Remind staff to stay at home if they are sick. Isolate and send home anyone who exhibits fever, cough, or shortness of breath.

- Employees must perform daily symptom assessment, including assessing for symptoms and taking your temperature with a thermometer and monitoring for fever.*
- Require employees to stay at home if symptomatic and perform daily symptom assessment requirements before returning to work.
- Businesses must require all employees to wear facial coverings, except for one of the following reasons:
 - Facial coverings in the work setting are prohibited by law or regulation.
 - Facial coverings are in violation of documented industry standards.
 - Facial coverings are not advisable for health reasons.

Recommended Best Practices

Closures, modifications and limitations:

- Facilities may determine if masks are required to enter common spaces or may be made available to guests entering common spaces based on the facility.
- Post directional signage to encourage separation of entrances and exits.
- Use every other court, if possible.
- Remove common touchable surfaces (water coolers, counters, towel racks, etc.).
- Minimize court activity; for example, limit court activities to casual court rental, one-on-one coaching, small groups, and private lessons.
- · Postpone any social gatherings or large outings.
- Alter practices in socializing areas to meet social distancing.

Follow all appropriate guidance for customer interaction, retail sales and equipment rentals.

- Regularly provide customers with up-to-date information about COVID-19 and related business procedures and policies. Communicate the importance of practicing preventive actions.
- Where available, use online solutions for reservations, waivers or payment.
- Install touch-free entry points to buildings where possible.
- Create self-sanitizing stations by making hand sanitizer, soap, and water, or effective disinfectant available to the public at or near the entrance of facilities and at any locations where people have direct interactions and near high-touch surfaces.

Be as flexible as possible with staff attendance and sick-leave policies. Remind staff to stay at home if they are sick. Isolate and send home anyone who exhibits fever, cough, or shortness of breath.

- Encourage 3rd-party delivery staff to wait outside or in non-congested areas practicing social distancing guidelines. Encourage 3rd-party delivery staff to wear face coverings.
- Educate on proper use, disposal, and maintenance of face coverings. Enhance education on proper use of gloves, per code.
- Health checks may include temperature assessments, questionnaires, employee self-checks, screening app or other tools. Update files with log of "health checks."
- Conduct telephone symptom assessment for employees who were ill and planning to return to work.

Tennis Court Operators cont.

- Facial coverings are in violation of the business' documented safety policies.
- Facial coverings are not required when the employee volunteer works alone in an assigned work area.
- There is a functional (practical) reason for an employee/volunteer not to wear a facial covering in the workplace.

(Businesses must provide written justification, upon request, explaining why an employee is not required to wear a facial covering in the workplace. At minimum, facial coverings (masks) should be cloth/fabric and cover an individual's nose, mouth, and chin.)

- Company vehicles, equipment, break rooms, bathrooms, and other common areas must be cleaned and disinfected after every use.
- Implement staggered employee entry, working in assigned teams, varied arrival and departure and staggered breaks to avoid interaction or grouping among staff.

Recommended Best Practices

- As employee rehiring begins, consider virtual interviewing and on-boarding when possible.
- Reinforce education per current food safety code about when to wash hands. Post health department handwashing posters at sinks and stations. Set times for periodic handwashing.
- Regularly provide staff with up-to-date information about COVID-19 and related business procedures and policies. Communicate the importance of practicing preventive actions.

Coaches

- Stay home if you are sick or do not feel well.
- Wear a mask or face covering when entering buildings or interacting in close proximity to others.
- No touch rule- coaches must refrain from high fives, handshake lines, and other physical contact with teammates, opposing players, coaches, officials, and fans.
- Avoid exchanging documents or equipment before, during or after the event.
- Coaches should ensure the players are adhering to social distancing on the bench.
- Whenever possible, equipment and personal items should have proper separation and should not be shared. If equipment has to be shared, proper sanitation must be administered between users.

Referees/ Officials

- Stay home if you are sick or do not feel well.
- Wear a mask or face covering when entering buildings or interacting in close proximity to others.
- Avoid exchanging documents or equipment before, during or after the event.
- Adhere to social distancing practices when interacting with players, coaches, and spectators on or off the court.
- Digital Check-in and registration for all events.
- Officials should stand behind a barrier, if possible.

Players

- Stay home if you are sick or do not feel well.
- Arrive no more than 10 minutes early or wait in designated waiting areas or in your car.
- Follow instructions and signs when checking in, ordering food, beverages, etc.
- Wait until called to the court or until the group ahead of you has clearly left the court.
- Use social distancing and maintain at least six-feet between individuals in all areas.
- Do not gather in groups of more than 10.
- Do not touch other players' racquets, tennis balls, gear, etc.
- Avoid using your hand to pick up balls; use your racquet/ foot to pick up balls to hit back to your opponent or another court.
- Use your own tennis balls (for example, clearly mark yours or use a different color).

- Book court times by phone or on-line.
- Allow space between cars in the parking lot.
- Wear a mask or face covering when entering buildings or interacting in close proximity to others.
- Practice good personal hygiene including washing hands often with soap and water for at least 20 seconds, using hand sanitizer, refraining from touching eyes, nose, and mouth with unwashed hands, coughing and sneezing into an elbow, etc.
- Avoid touching gates, fences, benches, etc.
- Bring trash bags, food, water and supplies. Plan to carry in and carry out trash and other items.
- Avoid using locker rooms or changing areas.

Spectators

- Stay home if you are sick or do not feel well.
- Arrive no more than 10 minutes early or wait in designated waiting areas or in your car.
- Follow instructions and signs when checking in, ordering food, beverages, etc.
- Use social distancing and maintain at least six-feet between individuals in all areas.
- Do not gather in groups of more than 10.
- Do not enter player areas.

Recommended Best Practices

- Wear a mask or face covering when entering buildings or interacting in close proximity to others.
- Practice good personal hygiene including washing hands often with soap and water for at least 20 seconds, using hand sanitizer, refraining from touching eyes, nose, and mouth with unwashed hands, coughing and sneezing into an elbow, etc.
- Bleachers and other high-contact seating areas can be removed or closed, if possible.

Resources

- U.S.Tennis Association (USTA) Midwest Region
- Swim and Racquet Club (Columbus, OH); Upper Arlington, OH Parks and Recreation Department



















Recommended Best Practices



For questions or information regarding this guidance, contact Hancock Public Health at (419) 424-7870

Mandatory

Golf Course Operators

Post information throughout the golf course property to remind golfers and customers to take steps to prevent the spread of COVID-19. These messages should include information about:

- Staying home if you are sick or do not feel well.
- Using social distancing and maintaining 6-feet or more between individuals in all areas.
- · Not gathering in groups.
- Golfers should not loiter.
- Wearing a mask or face covering when entering buildings or interacting in close proximity to other golfers, practicing good personal hygiene including washing hands often with soap and water for at least 20 seconds, using hand sanitizer, refraining from touching eyes, nose, and mouth with unwashed hands, coughing and sneezing into an elbow, etc.

Maintain public restrooms and locker rooms to lower risk of spread of virus.

- Disable, or mark every other or every third locker for non-use to enforce six-foot social distancing requirement.
 Facilities where lockers are assigned to members are not required to disable lockers but must enforce social distancing requirement.
- Remove any casual seating other than benches by lockers as necessary.
- Clean and disinfect public areas and restrooms every two hours using EPA-registered disinfectants, particularly on high-touch surfaces such as faucets, toilets, doorknobs and light switches.
- If independent showers are available and used, they must be attended and sanitized between each use.
- Disable or close-off communal style showers except for rinsing before and after any pool activity.
- Make sure supplies for handwashing, including soap and materials for drying hands are fully stocked every time the bathroom is cleaned.
- Disable or close-off steam rooms and saunas.
- If towels are provided, they are to be stored in covered, sanitized containers that are clearly delineated clean versus soiled. Appropriate temperatures are to be used when washing and drying towels to ensure sanitation (hot water for washing, ensure they are completely dried). Employees handling towels must wear gloves and face covering.
- Restroom facilities should limit the number of users at any one time based on the facility size current social distancing guidelines. These facilities should be cleaned/ sanitized per CDC recommended protocol along with established restroom cleaning schedules

Maintain public restrooms and locker rooms to lower risk of spread of virus.

- Post a cleaning schedule at each location
- Install touch-free entry points at restrooms and other facilities.
- Install touchless sensors on sinks and hand dryers.

Golf Course Operators cont.

Closures, modifications and limitations:

- In accordance with current orders, close any nonessential areas where people could potentially congregate.
- Courses must not allow shotgun starts or other methods of play that lead to players completing their rounds at the same or similar times
- All food service must be run in accordance with current orders and guidelines for such establishments. All self-service food stations should be closed or only operated by employees in accordance with the guidance outlined in Responsible Restart Ohio for restaurants and bars.
- Golfers shall be offered flexibility related to cart use, including the option to walk or ride in a cart alone.
- Remove common touchable surfaces (water coolers, bunker rakes, ball washers, etc.).
- Modifications should be made so the flagstick does not need to be removed to retrieve the ball. For example, use a foam noodle stopping approximately 1 inch below the green surface. The ball goes into the cup and is lifted using the putter head. The flagstick remains lodged in the cup through the hole in the noodle.

Follow all appropriate guidance for customer interaction, retail sales and equipment rentals.

- Alter check-in/pay practices to meet six-foot social distancing guidelines.
- Install barriers and protective shields where needed to safely distance staff and customers.
- Post a revised occupancy number in retail or rental areas in accordance with any current order to minimize crowding where necessary.
- Mark floors inside buildings for six feet standing areas or one-way traffic.
- Clean and disinfect high-use areas like door handles, keypads, counter tops, etc. after each use or at a minimum of every two hours.
- Disinfect all rental equipment, including golf carts, after each use, using EPA-registered disinfectants.
- Arrange any seating areas, tables, chairs, etc. (indoors and out) at safe distances from each other. If safe distances are not achievable, or regular sanitizing of these areas is not possible, barricade or remove seating areas.
- Review and follow all guidance for retail operations as provided in Responsible Restart Ohio for Retail Services.
- Alter practices for accommodating leagues and outings to meet social distancing and large gathering guidelines.

Maintaining Distance in outdoor spaces

- In areas of concern, mark six-foot spacers to help customers visualize safe distancing.
- In areas with a lot of cross traffic, direct pedestrian traffic to enter/exit these locations in specific ways or indicate one-way traffic wherever possible.
- Alter cart pick-up/drop-off, driving range and putting green practices to comply with social distancing.

Be as flexible as possible with staff attendance and sick-leave policies. Remind staff to stay at home if they are sick. Isolate and send home anyone who exhibits fever, cough, or shortness of breath.

 Employees must perform daily symptom assessment, including assessing for symptoms and taking your temperature with a thermometer and monitoring for fever.
 Per the CDC, symptoms include cough, shortness of breath or difficult breathing, and two of the following: fever, chills, repeated shaking with chills, muscle pain, headaches, sore throat and new loss of taste or smell.

Recommended Best Practices

Closures, modifications and limitations:

- Facilities may determine if masks are required to enter common spaces or may be made available to guests entering common spaces based on the facility.
- Increase time between tee times
- Scoring must be recorded digitally, and courses should not use scoreboards to limit congregation among spectators and players.

Follow all appropriate guidance for customer interaction, retail sales and equipment rentals.

- Regularly provide customers with up-to-date information about COVID-19 and related business procedures and policies. Communicate the importance of practicing preventive actions.
- Where available, use online solutions for reservations, waivers or payment.
- Install touch-free entry points to buildings where possible.
- Create self-sanitizing stations by making hand sanitizer, soap, and water, or effective disinfectant available to the public at or near the entrance of facilities and at any locations where people have direct interactions and near high-touch surfaces.

Be as flexible as possible with staff attendance and sick-leave policies. Remind staff to stay at home if they are sick. Isolate and send home anyone who exhibits fever, cough, or shortness of breath.

- Encourage 3rd-party delivery staff to wait outside or in non-congested areas practicing social distancing guidelines. Encourage 3rd-party delivery staff to wear face coverings.
- Educate on proper use, disposal, and maintenance of face coverings. Enhance education on proper use of gloves, per code

Golf Course Operators cont.

- Require employees to perform daily symptom assessments* and require them to stay home if sick.
- Businesses must require all employees to wear facial coverings, except for one of the following reasons:
 - Facial coverings in the work setting are prohibited by law or regulation
 - Facial coverings are in violation of documented industry standards
 - Facial coverings are not advisable for health reasons
 - Facial coverings are in violation of the business' documented safety policies
 - Facial coverings are not required when the employee volunteer works alone in an assigned work area
 - There is a functional (practical) reason for an employee/volunteer not to wear a facial covering in the workplace.

(Businesses must provide written justification, upon request, explaining why an employee is not required to wear a facial covering in the workplace. At minimum, facial coverings (masks) should be cloth/fabric and cover an individual's nose, mouth, and chin.)

- Employee vehicles, equipment, break rooms, bathrooms, and other common areas must be cleaned and disinfected after every use.
- Implement staggered employee entry, working in assigned teams, varied arrival and departure and staggered breaks to avoid interaction or grouping among staff.

Recommended Best Practices

- Health checks may include temperature assessments, questionnaires, employee self-checks, screening app or other tools. Update files with log of "health checks."
- Conduct telephone symptom assessment for employees who were ill and planning to return to work.
- As employee rehiring begins, consider virtual interviewing and on-boarding when possible.
- Reinforce education per current food safety code about when to wash hands. Post health department handwashing posters at sinks and stations. Set times for periodic handwashing.
- Regularly provide staff with up-to-date information about COVID-19 and related business procedures and policies. Communicate the importance of practicing preventive actions.

Golfers

- Stay home if you are sick or do not feel well.
- Follow instructions and signs when checking in at the club house, ordering food, beverages, etc.
- Wait until called to the first tee box or until the group ahead of you has clearly left the tee.
- Use social distancing and maintain at least six feet between individuals in all areas including on tees and greens.
- Do not gather in groups of more than 10.
- Do not touch other players' clubs, golf balls, carts, etc.
- · Leave flagsticks in the hole.

- Book tee times by phone or online.
- Allow space between cars in the parking lot.
- Players should arrive no earlier than 30 minutes prior to their tee time. Warm up should occur 15 minutes before tee time.
- Wear a mask or face covering when entering buildings or interacting in close proximity to other golfers.
- Practice good personal hygiene including washing hands often with soap and water for at least 20 seconds, using hand sanitizer, refraining from touching eyes, nose, and mouth with unwashed hands, coughing and sneezing into an elbow, etc.
- Bring trash bags, food, and supplies. Plan to carry in and carry out trash and other items including items from your cart after your round.

Resources

- Hamilton, Franklin and Lake County Metro Parks
- · Golf Course Superintendents Association of America (GCSAA), National Golf Foundation (NGF)



















Baseball and Softball

For questions or information regarding this guidance, contact Hancock Public Health at (419) 424-7870

Mandatory

Arrival to Venue

- All participants, spectators, and employees must adhere to six-foot physical distancing while at the facility/course.
- Must conduct daily symptom assessments by coaches and players (self-evaluation). Anyone experiencing symptoms must stay home.*
- No team water coolers or shared drinking stations.
- Compliant game balls must be designated to each team for use while that team is playing defense.
- Prior to competitive tournaments, event owners must alert the local health department of the event.
- These requirements must be shared prior to the event with all players, coaches, spectators, officials, and employees prior to their arrival at the venue.

Recommended Best Practices

- Digital check-in and registration for all events.
- Lineups should be entered online or by spoken word and recorded by officials/umpires without exchanging any physical documents with coaches or players.
- Athletes are strongly recommended to travel to the venue alone or with a member of their immediate household.

Practice

- Coaches and players must adhere to physical six-foot distancing except when the ball is in play.
- Coaches must wear face coverings at all times.
- Athletes must wear face coverings at all times while not actively participating in the field of play.
- Must conduct daily symptom assessments by coaches and players (self-evaluation). Anyone experiencing symptoms must stay home.
- No team water coolers or shared drinking stations.
- Face coverings are strongly recommended for any spectators.
- For each practice session, it is recommended that coaches divide players into groups and establish rotating shifts when possible.
- Athletes should bring individual water containers.
- Virtual meetings should be considered when possible
- Athletes are strongly recommended to travel to the venue alone or with a member(s) of their immediate household, if possible. Face coverings are strongly recommended for individuals traveling to and from the venue.
- Whenever possible, equipment and personal items should have proper separation and should not be shared. If equipment must be shared, proper sanitation should be administered between users.

Athletes

- Must adhere to six foot social distancing practices off the field of play.
- Must wear face coverings at all times when not actively participating in the field of play.
- Must conduct daily symptom assessments by coaches and players (self-evaluation). Anyone experiencing symptoms must stay home.*
- Must not share water or equipment. Belongings should be used only by the individual owner or operator including, but not limited to water bottles, gloves, bats, hats, and other on- and off-field gear.
- No touch rule players should refrain from high fives, handshake lines, and other physical contact with teammates, opposing players, coaches, umpires, and fans. A "tip the cap" can be used following the game in lieu of the handshake line.
- No spitting or eating seeds, gum, other similar products.

- Hand washing or hand sanitizing, in the absence of soap and water, are strongly recommended for athletes during the games.
- Whenever possible, equipment and personal items should have proper separation and should not be shared. If equipment must be shared, proper sanitation should be administered between users.

Spectators

- Must adhere to six foot social distancing practices.
 This includes in and around bleachers for anyone not in the same family.
- Must conduct daily symptom assessments (self-evaluation). Anyone experiencing symptoms must stay home.*
- Must not enter player areas (on the field of play or bench areas).
- Must keep six-feet or more distance from the backstop.

Recommended Best Practices

- Strongly recommended to war face coverings at all times.
- Hand washing or hand sanitizing, in the absence of soap and water, is recommended strongly during the games.

Coaches

- Must adhere to six-foot social distancing practices.
- Must wear face coverings at all times.
- Must conduct daily symptom assessments by coaches and players (self-evaluation). Anyone experiencing symptoms must stay home.
- No spitting or eating seeds, gum, or other similar products.
- No touch rule coaches should refrain from high fives, handshake lines, and other physical contact with teammates, opposing players, coaches, umpires, and fans. A "tip the cap" can be used following the game in lieu of the handshake line.
- Must ensure that players are following COVID-19-related prevention measures included herein.
- Coaches should ensure the players are adhering to social distancing in dugouts and other seating areas and wearing face coverings while not actively participating on the field of play.
- Whenever possible, equipment and personal items should have proper separation and should not be shared. If equipment must be shared, proper sanitation should be administered between users.

Umpires/ Officials

- Must adhere to six-foot social distancing practices when interacting with players, coaches, and spectators off the field of play.
- Must conduct daily symptom assessments (self-evaluation). Anyone experiencing symptoms must stay home.
- Must wear face coverings at all times.
- Must avoid exchanging documents or equipment with players, coaches, or spectators.
- Digital check-in and registration for all events.
- Umpires calling balls and strikes should allow adequate distance behind the catcher while still able to perform their duty.

Leaving the Venue

- Individuals should not congregate in common areas or parking lot following the event or practice
- Umpires should adhere to social distancing practices when interacting with players, coaches, and spectators off the field of play.
- Individuals should not exchange items.

- Team meetings should occur virtually or over the phone rather than in a team huddle.
- Athletes are strongly recommended to travel to the venue alone or with a member(s) of their immediate household, if possible. Face coverings are strongly recommended for individuals traveling to and from the venue.
- Team meals should only occur in compliance with the guidelines issued for restaurants in the state of Ohio.

Confirmed Cases

- Immediately isolate and seek medical care for any individual who develops symptoms.
- Contact Hancock Public Health about suspected cases or exposure.
- Organizer must maintain a complete list of coaches, players, and employees present at each event to include the date, beginning and ending time of the event, plus name, address, and phone contact to be made available upon request from local health district.
- Work with local health department to identify potentially infected or exposed individuals to help facilitate effective contact tracing/ notifications.
- Once testing is readily available, test all suspected infections or exposures.
- Following testing, contact local health department to initiate appropriate care and tracing.





















For questions or information regarding this guidance, contact Hancock Public Health at (419) 424-7870

Mandatory

Employees

Ensure minimum of 6 feet between employees, if not possible, install barriers

- Social distancing will apply with exception that the distance between the client and employee may be less than six feet
- Businesses must allow all customers, patrons, visitors, contractors, vendors and similar individuals to use facial coverings, except for specifically documented legal, life, health or safety considerations and limited documented security considerations.
- Businesses must require all employees to wear facial
 - coverings, except for one of the following reasons:

 Facial coverings in the work setting are prohibited by law or regulation

 Facial coverings are in violetic.
 - Facial coverings are in violation of documented industry standards
 - Facial coverings are not advisable for health reasons
 - Facial coverings are in violation of the business documented safety policies
 - Facial coverings are not required when the employee works alone in an assigned work area
 - There is a functional (practical) reason for an employee not to wear a facial covering in the workplace.

workplace.
(Businesses must provide written justification, upon request, explaining why an employee is not required to wear a facial covering in the workplace. At minimum, facial coverings (masks) should be cloth/fabric and cover an individual's nose, mouth, and chin.)

Employees must perform daily symptom assessment*
Require employees to stay home if symptomatic
Require regular handwashing by employees
Place hand sanitizers in high-contact locations
Clean high-touch items after each use (e.g. carts, baskets)
Wear gloves and dispose of gloves in between tasks in

- Wear gloves and dispose of gloves in between tasks in accordance with Centers for Disease Control and Prevention (CDC) glove removal guidance; if gloves cannot be worn, wash hands in between tasks in accordance with CDC handwashing guidance
- Dispose of single-use materials between clients
- Maintain accurate appointment and walk-in records including date and time of service, name of client, and contact information to assist in contact tracing
- Both oral and nose piercings are prohibited at this juncture given the risk of respiratory droplet transmission Continue to follow all guidelines in existing ORC and OAC for individual profession
 - OAC 4713
 - Please re-review OAC 4713-15-01, 02, 03, 13, & 15 These sections provide pointed rules on cleaning, disinfecting, and sanitation
 • RC 4709 and RC 4713

 - These Ohio Revised Code sections are the governing laws for Cosmetologists and Barbers, and set the overarching standards for requirements of sanitation and cleanliness in a licensee's businessRC 3730

 - OAC 3701-9
 - These laws and rules govern tattoo and body piercings and include sterilization and
 - disinfection procedures.
 Additionally, the "Laws & Rules" tab on the
 Cosmetology and Barber Board's website provides
 links and information pertaining to the rules and regulations of the industry
 - www.cos.ohio.gov

Recommended Best Practices

- Group employees by shift to reduce exposure
- Wear eye protection when providing services in close proximity to client, when possible
- Launder work clothing daily and shower immediately upon returning home from the establishment

Customers & Guests

• Ensure minimum 6 feet between customers

- Social distancing will apply with exception that the distance between the client and employee may be less than six feet
- Specify hours for at-risk populations (e.g. elderly)
- Place hand sanitizers in high-contact locations
- Ask customers and guests not to enter if symptomatic
- Stagger entry of customers and guests
- Only clients will be allowed in the establishment for their service; unless client must be accompanied by a caregiver

Recommended Best Practices

- Consider having customers wear face coverings at all times.
- Health questionnaire for symptoms at entry point
- Provide face coverings upon entry
- Where possible, accept customers by appointment only
- Increase availability for curb-side pickup
- Consider suspending return policies
- Schedule appointments with adequate time in between appointments to reduce the number of clients in the establishment
- Ask clients to wait outside in their vehicle or, if not possible, at the entrance of the business with at least six feet between clients until their scheduled appointment

Physical Spaces

• Ensure minimum of 6 feet between people, if not possible, install barriers

- Social distancing will apply with exception that the distance between the client and employee may be less than six feet
- Post social distancing signage and disinfect high-contact surfaces hourly
- Clean merchandise before stocking if possible
- Establish maximum capacity
- Discontinue all self-service réfreshments
- Discontinue client use of product testers; switch to employee-only product handling
- Clean chairs and equipment before and after each use
- Discard magazines and other non-essential items in the waiting area that cannot be disinfected

- Close once a week for deep cleaning
 - Maximize available checkout space to promote social distancing (e.g., space customer lines with floor markers, use alternate registers)
 - Use contact-less payments where possible
 - Increase capacity for delivery and curb-side pickup
 - Post visible and appropriate signage to communicate to the client that thorough sanitation procedures are in place, and that service will not be provided to clients exhibiting symptoms of COVID-19. Signage to be created, in consultation with the Ohio Department of Health, and distributed to licensees by the Cosmetology and Barber Board

Confirmed Cases

- Immediately isolate and seek medical care for any individual who develops symptoms while at work
- Contact the Hancock Public Health about suspected cases or exposures
- · Shutdown area for deep sanitation if possible
- Work with local health department to identify potentially infected or exposed individuals to help facilitate effective contact tracing/ notifications
- Once testing is readily available, test all suspected infections or exposures
- Following testing, contact local health department to initiate appropriate care and tracing





















For questions or information regarding this guidance, contact Hancock Public Health at (419) 424-7870

Mandatory

Employees

Ensure minimum of six feet between employees, if not possible, install barriers

- Social distancing will apply with exception that the distance between the client and employee may be less than six feet
- Businesses must allow all customers, patrons, visitors, contractors, vendors and similar individuals to use facial coverings, except for specifically documented legal, life, health or safety considerations and limited documented security considerations.
- Businesses must require all employees to wear facial coverings, except for one of the following reasons:
 - Facial coverings in the work setting are prohibited by law or regulation
 - Facial coverings are in violation of documented industry standards
 - Facial coverings are not advisable for health reasons
 - Facial coverings are in violation of the business' documented safety policies
 - Facial coverings are not required when the employee works alone in an assigned work area
 - There is a functional (practical) reason for an employee not to wear a facial covering in the

(Businesses must provide written justification, upon request, explaining why an employee is not required to wear a facial covering in the workplace. At minimum, facial coverings (masks) should be cloth/fabric and cover an individual's nose, mouth, and chin.)

- Employees must perform daily symptom assessment*
- Require employees to stay home if symptomatic
- Require regular hand washing by employees. Hands must be washed thoroughly, up to the elbows, using CDC guidelines for best practices
- Place hand sanitizers in high-contact locations
 Hand washing shall occur between each client; if appropriate, gloves should be used (this is NOT a replacement for hand washing)
- Employee must wear a gown, apron, or, lab coat if a procedure will allow the client's body to contact the employee's clothing; the gown or apron (or clothing if no gown or apron available) must be disposed or changed between massages
- Before leaving the treatment room, employees should remove gloves (if applicable), apply a generous amount of hand sanitizer per CDC application guidelines (at least 60% alcohol), and use a previously readied paper towel or disinfectant wipe to open and close the treatment room door while leaving the room
- Upon leaving the treatment room after a client, the employee shall immediately undergo handwashing protocol while the client dresses. Face covering should not be touched or adjusted unless the face covering has become soiled, damaged, or hard to breathe through and if so, a new face covering should be utilized
- Dispose of single-use materials between clients
- Maintain accurate appointment and walk-in records including date and time of service, name of client, and contact information to assist in contact tracing

Recommended Best Practices

- Employers should provide training, educational materials, and reinforcement of proper sanitation
 - Training should include droplet and contact precautions
 - Training should emphasize hygiene practice: wash hands more frequently, avoid touching face, and practice good respiratory etiquette when coughing or sneezing
- Employees should wear eye protection, hair bands (if necessary), head covers, and shoe covers (or have a pair of shoes designated for work)
- Gowns, aprons, or lab coats should be knee length
- Clothing should be changed often or at the end of the day if disposable gowns, aprons or lab coats are used
- If facial coverings need to be adjusted, hands should be cleaned (using appropriate hand washing protocol) prior
- Gloves should be used for handling disinfectants per manufacturer's instructions

Customers, Patients and Guests

Ensure minimum of six feet between clients

- Social distancing will apply with exception that the distance between the client and employee may be less than six feet
- Initiate doorway screening assessment*
 Ask customers and guests not to enter if symptomatic
- Specify hours for at-risk populations (e.g., elderly)
- Place hand sanitizers in high-contact locations
- Stagger entry of clients and allow sufficient time for disinfection between patients, consistent with existing protocols, as recommended by the CDC
- Only clients will be allowed in the establishment for their service; unless client must be accompanied by a caregiver
- No walk-in clients; services must be by appointment only
- Only individual massages (i.e., no group or couple massages) are permitted
- Avoid shaking hands with clients or hugging
- Have the client wash and sanitize hands upon arrival or ask clients to use hand sanitizer (per CDC, at least 60% alcohol) before going to the treatment room and ensure that it is applied liberally and properly (similar to washing hands with soap and water method)

Recommended Best Practices

- · Consider having customers wear face coverings at all times. If the client is not wearing a face cover, offer one before beginning; if a client is unable to wear a face covering for health or comfort reasons, reschedule when restrictions are lifted
 - Prone positions may be dangerous or uncomfortable for some clients wearing face coverings. Alternatives could include draping the client's head and face cradle with a thin cotton pillowcase (cradle cover changed and cradle disinfected after each use)
 - When switching from prone to supine position, the client should put their face covering on before they turn over into the supine position
 - Noting the potential discomfort clients may have wearing a mask in prone position, consider using side-lying positioning to address the lateral and posterior aspects of the body
- Ask clients to wait outside in their vehicle or, if not possible, at the entrance of the business with at least six feet between clients until their scheduled appointment
- Consider an online health intake process. Have clients fill out their forms and return them before the appointment; use a pre-screening call to remind the client if forms have not been returned
- · Clients should bring their own water
- Provide shoe covers to clients
- Give instruction on how to proceed with the session, including new direction on where to place clothing, the availability of hand sanitizer (per CDC, at least 60% alcohol) in the room, and the cleaning protocols utilized
- Facial massage—Confirm with the client that they are comfortable with the application of hands-on work to their face; working through their face covering as needed to address sinuses, muscles around the temporomandibular joints, or lymph nodes in this area (if doing lymphatic drainage work), consider using gloves for this part of the treatment. Or, prior to the session, include this type of massage among the work that will not be conducted
- Have clients pre-pay for the treatment or if credit card scanner used for payment, make sure to disinfect after each use

Physical Spaces

• Ensure minimum of six feet between clients

- Social distancing will apply with exception that the distance between the client and employee may be less than six feet
- For establishments providing retail services, all Responsible Restart retail guidance should be implemented and the stricter of the two guidelines followed
- Discard magazines and other non-essential items in the waiting area that cannot be disinfected
- Place hand sanitizer (per CDC, at least 60% alcohol) in all common areas
- Post social distancing signage
- · Clean merchandise before stocking, if possible
- Establish maximum capacity
- Discontinue all self-service refreshments
- Discontinue client use of product testers; switch to employee-only product handling
- Disinfect all high touch surface areas (doors, counters, light switches, tools, and instruments) regularly (every hour in a clinic setting or after every client in a solo practitioner's office), using CDC recommended sanitizers and disinfectant** protocol
- · For cleaning hard (non-porous) surfaces: If surfaces are dirty, they should be cleaned using a detergent or soap and water prior to disinfection. For disinfection, use EPA-approved disinfectants for use against the virus that causes COVID-19. Follow the manufacturer's instructions for all cleaning and disinfection products for concentration, application method, and contact time, etc.
- For cleaning soft (porous) surfaces: For soft (porous) surfaces such as carpeted floor, rugs, and drapes, remove visible contamination if present and clean with appropriate cleaners indicated for use on these surfaces. After cleaning, if the items can be laundered, launder items in accordance with the manufacturer's instructions using the warmest appropriate water setting for the items, and then dry items completely. Otherwise, use products that are EPA-approved for COVID-19

^{*}Per the CDC, symptoms include cough, shortness of breath or difficulty breathing, fever, chills, muscle pain, sore throat, and new loss of taste or smell.

^{**} Use EPA-approved disinfectant from List N along with CDC guidance for cleaning and disinfection

Physical Spaces cont.

- · Ensure thorough workstation/table, equipment, device, and surface disinfection, including oil or lotion dispensers, and all linens replaced after each client (no linen stacking)
- Conduct a daily deep cleaning and sanitation of all tools, including massage tables, using CDC and EPA approved cleaning and disinfectant methods
- Use products with nonpermeable barriers, such as vinyl mattress pad covers, to cover table and table warmers. Put similar non-permeable coverings on bolsters, face cradles,
- Products such as oils and lotions should be removed from the treatment room and the bottles sanitized with approved disinfectants between uses
- Pump bottles and oil/lotion holsters are prohibited
- Laundry:
 - · Discard single-use items immediately after use
 - Any towel, cloth, or other item used to clean a spill of blood or bodily fluids shall be discarded by placing in double bags, or in a biohazard container
 - Laundry should be stored in covered, sanitized containers that are clearly delineated clean versus soiled
 - Use appropriate temperatures when washing and drying items to ensure sanitation (hot water for washing linens; ensure items are completely dried)
 - To minimize the possibility of dispersing virus through the air, do not shake dirty laundry
 - Remove all linens, blankets, and table setups; fold items in on themselves before putting in a closed bin
 - Gloves should be worn when handling soiled laundry

Recommended Best Practices

- For cleaning electronics: For electronics such as tablets, touch screens, keyboards, remote controls, and ATM machines, remove visible contamination if present. Follow the manufacturer's instructions for all cleaning and disinfection products. Consider the use of wipeable covers for electronics. If no manufacturer guidance is available, consider the use of alcohol-based wipes or sprays containing at least 70% alcohol to disinfect touch screens. Dry surfaces thoroughly to avoid pooling of liquids
- Consider opening treatment room windows, if feasible. If using a high-efficiency particulate air (HEPA) purifier, make sure it is on before the client arrives
- Consider upgrading to touchless faucets, soap, hand sanitizer and paper towel dispensers
- Place a trash container near door; trash can should be lidded, and foot operated for opening
- Remove any products that do not belong in the restroom - nothing should be stored in a restroom; remove clutter from all areas and anything that cannot be wiped or cleaned
- Prohibit use of waiting areas and lounges; limit interaction in other common spaces; no congregating in break rooms or check-in areas
- Laundry bins or hampers should be disinfected
- Close once a week for deep cleaning

Confirmed Cases

- Immediately isolate and seek medical care for any individual who develops symptoms while at work
- Contact the local health district about suspected cases or exposures
- Shutdown area for deep sanitation if possible
- · Work with local health department to identify potentially infected or exposed individuals to help facilitate effective contact tracing/ notifications
- Once testing is readily available, test all suspected infections or exposures
- Following testing, contact local health department to initiate appropriate care and tracing

Additional mandatory guidelines, subject to location:

Massage taking place in the following areas should follow the general guidance in conjunction with the guidance below, for the setting in which massage is taking place. The stricter guidance should always be followed. Best practices should be followed where applicable.

- 1. Sports Settings, Classrooms or Clinics:
- Sports Settings, Classrooms or Clinics:
 Follow the institution's procedures for maintaining social distance; pre-schedule appointments to allow for sanitation; schedule fewer therapists or obtain more rooms in order to space tables 8' apart to keep therapists and athletes/students 6' apart. Use disposable lubricant packets or wash and disinfect lubricant bottles between athletes. Pump bottles and oil/lotion holsters are prohibited. Establish maximum capacity.
 Massage Therapy in a Chiropractic Office, Medical Office:
 If appointments are in 15-20 minute sessions, the therapist is risking much more exposure by working with 10-20 clients or patients per day rather than the four to six seen by a therapist offering 60 minute sessions. Since other health professionals do not use lubricant, the LMT must be careful to either sanitize the lubricant container or use disposable lubricant packages. Establish maximum capacity. disposable lubricant packages. Establish maximum capacity.
- 3. Massage Therapy in a Hospital Setting: Follow hospital guidelines for post-patient contact. Do not take anything from the patient or client room to the outside: all intake forms must be virtual, all lubricant packets must be disposable, gowns or aprons must be used for any procedure allowing the patient or client's body to contact the therapist's clothing.
- 4. Going to the patient or client's location: Going to the patient or client's location is prohibited unless the patient or client has their own linens. All lubricant packets must be disposable. The mask and gloves used in the session should be removed after leaving the home or office but before touching car or car keys. High-alcohol hand sanitizer should be available outside of the car and should be sanitized before putting it back in the car. The car seat should be sanitized after arriving home. The same clothes and shoes must not be worn to the next appointment. All other guidelines apply. All equipment and cases must be sanitized after leaving a treatment, before they are put in the car. Consider not using a case and using plastic bags for soiled personal linen.
- Salon or spa practice:
- Follow massage therapy guidelines unless the salon or spa has stricter standards. Establish maximum capacity.
- Office building with shared entrance and bathrooms: Speak to landlord and other tenants about the need to clean doorknobs, stair rails, elevators, bathrooms.
- Home office: Limit clients to the massage office, not allowing them into the rest of the house. Go directly to handwashing upon leaving the treatment room. Have a space outside of the room that is easily sanitized for any record-keeping or handling money and sanitize it after each use. Remove throw rugs and area rugs from the entry and the treatment room. All other guidelines apply.











Responsible RestartOhio

Manufacturing, Distribution & Construction







For questions or information regarding the guidance, contact Hancock Public Health at (419) 424-7870

Mandatory

Employees, Distributors, & Guests

- Ensure minimum 6 ft between people, if not possible, install barriers
- Businesses must require all employees to wear facial coverings, except for one of the following reasons:
 - Facial coverings in the work setting are prohibited by law or regulation
 - Facial coverings are in violation of documented industry standards
 - Facial coverings are not advisable for health reasons
 - Facial coverings are in violation of the business's documented safety policies
 - Facial coverings are not required when the employee works alone in an assigned work area
 - There is a functional (practical) reason for an employee not to wear a facial covering in the workplace.

(Businesses must provide written justification, upon re quest, explaining why an employee is not required to wear a facial covering in the workplace. At minimum, facial coverings (masks) should be cloth/fabric and cover an individual's nose, mouth, and chin.)

- Employees must perform daily symptom assessment*
- Require employees to stay home if symptomatic
- Require regular handwashing
- Stagger or limit arrivals of employees and guests
- Have employees work from home whenever possible

Recommended Best Practices

- Consider having distributers and guests wear face coverings at all times
- Provide stipend to employees for transportation

Shift Pattern

- · Daily disinfection of desks and workstations
- Change shift patterns (e.g. fewer shifts)
- Stagger lunch and break times

- Split into sub-teams, limit contact across sub-teams
- Reduce pace to allow less FTEs per line

Physical Spaces / Workstations

Ensure minimum 6 ft between people, if not possible, install barriers

- Daily deep disinfection of high-contact surfaces
- Space factory floor to allow for distancing
- Regulate max number of people in cafeterias/ common spaces
- Establish maximum capacity

- Close cafeteria and gathering spaces if possible, or conduct regular cleanings
- Daily deep disinfection of entire facility

Confirmed Cases

- Immediately isolate and seek medical care for any individual who develops symptoms while at work
- Contact Hancock Public Health about suspected cases or exposures
- Shutdown shop/floor for deep sanitation if possible
- Work with local health department to identify potentially infected or exposed individuals to help facilitate effective contact tracing/notifications
- Once testing is readily available, test all suspected infections or exposures
- Following testing, contact local health department to initiate appropriate care and tracing





















For questions or information regarding this guidance, contact Hancock Public Health at (419) 424-7870

Mandatory

Aquatic Facilities Operators

General Operations

Review and consult the <u>CDC guidance</u> for aquatic
venues

Communicate clearly:

- Post information throughout the pool and surrounding areas to frequently remind swimmers and visitors to take steps to prevent the spread of COVID-19. These messages should include information about:
 - Staying home if you are sick or do not feel well.
 - Using social distancing and maintaining at least six feet or more between individuals in all areas of the pool and deck whenever possible.
 - No gathering in groups of different households
 - Swimmers should not stand, sit, or otherwise block walkways or any identified narrow passage area.
 - Encourage face covering when entering buildings or interacting in close proximity to other swimmers, practice good personal hygiene including washing hands often with soap and water for at least 20 seconds, using hand sanitizer, refraining from touching eyes, nose, and mouth with unwashed hands, coughing and sneezing into an elbow, etc.

Maintain public restrooms and shower facilities to lower risk of spread of virus.

- Disable, or mark every other or every third locker for non-use to enforce six-foot social distancing requirement. Facilities where lockers are assigned to members are not required to disable lockers but must enforce social distancing requirement.
- Remove any casual seating other than benches by lockers as necessary.
- Ensure there are functional toilets and restroom facilities.
- Clean and disinfect public areas and restrooms every two hours using EPA-registered disinfectants, particularly on high-touch surfaces such as faucets, toilets, doorknobs and light switches.
- Make sure supplies for handwashing, including soap and materials for drying hands are fully stocked every time the bathroom is cleaned.
- If towels are provided, they are to be stored in covered, sanitized containers that are clearly delineated clean versus soiled. Appropriate temperatures are to be used when washing and drying towels to ensure sanitation (hot water for washing, ensure they are completely dried). Employees handling towels must wear gloves and face covering.
- Restroom and shower facilities should limit the number of users at any one time based on the facility size current social distancing guidelines. These facilities should be cleaned/sanitized per CDC recommended protocol along with established restroom cleaning schedules.

General Operations

 Consult with the company or engineer that designed your pool or aquatic venue to decide which disinfectants, approved, by the U.S. Environmental Protection Agency are best for your site.

Recommended Best Practices

 Increase the frequency of air filter replacement and HVAC cleaning for indoor pools and aquatic centers.

Communicate clearly:

- Develop regular communication with customers through a variety of channels (text, emails, social posts, flyers, etc.) to clearly communicate the steps your beach, pool and aquatic center is taking to protect users and stop the spread of COVID-19.
- Develop and update website, send emails to users with additional preventative steps the facility is taking, as well as communicate any changes users should expect to experience.

Maintain public restrooms and shower facilities to lower risk of spread of virus.

- Post a cleaning schedule at each location
- Install touch-free entry points at restrooms and other facilities.
- Install touchless sensors on faucets, paper towel, and soap dispensers wherever possible.
- Install and stock toilet seat cover dispensers.

Aquatic Facilities Operators cont.

Mandatory

Closures, modifications and limitations:

- Install physical barriers (for example, lane lines in the water or chairs and tables on the deck) and visual cues (for example, tape on the decks, floors, or sidewalks) and signs to ensure that staff, patrons, and swimmers stay at least six feet apart from those they don't live with, both in and out of the water.
- Discourage or prohibit shared objects including goggles, nose clips, and snorkels.
- In accordance with current orders, close any non-essential areas where people could potentially congregate.
- Any food service must be run in accordance with current orders and guidelines for such establishments, found in Responsible Restart Ohio for Restaurants and Bars
- Develop and implement a reduced maximum capacity to allow 6-feet of distance between users. The formula for capacity should consider the available deck area as well as the pool surface area, as often one is greater than the other. If water surface area is smaller than deck area, an additional limit of swimmers/pool occupants should be implemented to ensure proper social distancing.
- Develop revised deck layouts in the standing and seating areas so individuals can remain at least 6 feet apart from others.

Follow all appropriate guidance for customer interaction, retail sales, and equipment rentals.

- Install barriers and protective shields where needed to safely distance staff and customers.
- Post a revised occupancy number in retail or rental areas in accordance with any current order to minimize crowding where necessary.
- Mark floors inside buildings for six feet standing areas or one-way traffic.
- Clean and disinfect high-use areas like door handles, keypads, counter tops, etc. after each use or at a minimum of every two hours.
- Disinfect all rental equipment after each use, using EPA-registered disinfectants.
- Arrange any seating areas, tables, chairs, etc. (indoors and out) at safe distances from each other. If safe distances are not achievable, or regular sanitizing of these areas is not possible, barricade or remove seating areas.
- Review and follow all guidance for retail operations as provided in Responsible Restart Ohio for Retail Services.

Maintaining Distance in outdoor spaces

- In areas of concern, mark six-foot spaces on pool deck to help users visualize safe distancing.
- In areas with a lot of cross traffic, direct pedestrian traffic to enter/exit these locations in specific ways or indicate one-way traffic wherever possible.

Employees and contractors:

- Maintain at least six feet physical distance from other employees.
- Businesses must require all employees to wear facial coverings, except for one of the following reasons:
 - Facial coverings in the work setting are prohibited by law or regulation.
 - Facial coverings are in violation of documented industry standards.
 - Facial coverings are not advisable for health reasons.
 - Facial coverings are in violation of the business' documented safety policies.
 - Facial coverings are not required when the employee volunteer works alone in an assigned work area.
 - There is a functional (practical) reason for an employee/volunteer not to wear a facial covering in the workplace.

Recommended Best Practices

Closures, modifications and limitations:

- Facilities may determine if masks are required to enter common spaces.
- Implement a reservation system or a time limit for visitors and swimmers to accommodate the reduction in pool capacity.
- Ensure adequate equipment for patrons and swimmers, such as kick boards and pool noodles, to minimize sharing to the extent possible, or limiting use of equipment by one group of users at a time and cleaning and disinfecting between use.

Follow all appropriate guidance for customer interaction, retail sales, and equipment rentals.

- Regularly provide customers with up-to-date information about COVID-19 and related business procedures and policies. Communicate the importance of practicing preventive actions.
- Where available, use online solutions for reservations, waivers, or payment.
- Install touch-free entry points to buildings where possible.
- Create self-sanitizing stations by making hand sanitizer, soap, and water, or effective disinfectant available to the public at or near the entrance of facilities and at any locations where people have direct interactions and near high-touch surfaces.

Employees and contractors:

- Encourage 3rd-party delivery staff to wait outside or in non-congested areas practicing social distancing guidelines. Encourage 3rd-party delivery staff to wear face coverings.
- Educate on proper use, disposal, and maintenance of face coverings. Enhance education on proper use of gloves, per code.
- Health checks may include temperature assessments, questionnaires, employee self-checks, screening apps or other tools. Update files with log of "health checks".
- Conduct telephone symptom assessment for employees who were ill and planning to return to work.
- As employee rehiring begins, consider virtual interviewing and on-boarding when possible.

Aquatic Facilities Operators cont.

(Businesses must provide written justification, upon request, explaining why an employee is not required to wear a facial covering in the workplace. At minimum, facial coverings (masks) should be cloth/fabric and cover an individual's nose, mouth, and chin.)

- Be as flexible as possible with staff attendance and sickleave policies. Remind staff to stay at home if they are sick. Isolate and send home anyone who exhibits fever, cough, or shortness of breath.
- Employees must perform daily symptom assessment, including assessing for symptoms,* taking their temperatures, and monitoring for fevers.
 Require employees to stay at home if symptomatic and
- Require employees to stay at home if symptomatic and perform daily symptom assessment requirements before returning to work.
- Company vehicles, equipment, break rooms, bathrooms, and other common areas must be cleaned and disinfected after every use.
- Implement staggered employee entry, working in assigned teams, varied arrival and departure, and staggered breaks to avoid interaction or grouping among staff.
- Require regular handwashing.

Recommended Best Practices

- Reinforce education per current food safety code about when to wash hands. Post health department handwashing posters at sinks and stations. Set times for periodic handwashing.
- Avoid switching tasks when possible to reduce cross contamination concerns. Increase handwashing if changing tasks is necessary.
- Appoint an employee safety team or point of contact to identify safety concerns; suggest additional safety or sanitizing measures; and make ongoing improvements to your safety plan. Make sure all employees know who is on this team and how to contact them. This team can be responsible for training, developing, and distributing information regarding updated protocols, answering questions, and displaying information.
- Regularly provide staff with up-to-date information about COVID-19 and related business procedures and policies. Communicate the importance of practicing preventive actions.

Pool Users

- Stay home if you are sick or do not feel well.
- Use social distancing and maintain at least six feet between individuals in all areas of the pool or aquatic center.
- Do not swim or gather in groups of more than 10.
- Wear a mask or face covering when on the pool deck, entering buildings, or interacting near other pool guests. Masks should be removed prior to swimming as wet masks can cause difficulty breathing.
- Practice good personal hygiene including washing hands often with soap and water for at least 20 seconds, using hand sanitizer, refraining from touching eyes, nose, and mouth with unwashed hands, coughing and sneezing into an elbow, etc.
- Bring trash bags, food, and supplies. Plan to carry in and carry out trash and other items.

Confirmed Cases

- Immediately isolate and seek medical care for any individual who develops symptoms while at work.
- Contact the local health district about suspected cases or exposures.
- Shutdown area for deep sanitation if possible.
- Work with local health department to identify potentially infected or exposed individuals to help facilitate effective contact tracing/ notifications.
- Once testing is readily available, test all suspected infections or exposures.
- Following testing, contact local health department to initiate appropriate care and tracing.













Gyms, Dance Instruction Studios, and Other Personal Fitness Venues







For questions or information regarding this guidance, contact Hancock Public Health at (419) 424-7870

Mandatory

Facilities

Spacing, Capacity, Numbers

- Limit capacity (employees and members/clients) based on available space and ability to social distance with six feet between members/clients, except in facilities where instructor/student must be in close proximity (i.e. dance instruction, swimming, personal training, etc.).
- Set facility up for social distancing by spacing equipment to provide a six foot radius (as measured from the center of the main operation of the specific piece of equipment) or by disabling equipment (bike, treadmill, elliptical, etc.) to provide a six foot radius.
- For class settings, set up work areas before arrival of students, allowing at least a six foot radius around users.
- Reinforce spacing through training with employees, and reinforcement with members/clients.
- Remove excess seating throughout the facility to discourage lingering.
- Reduce class sizes, if necessary, to accommodate the required six feet of social distancing.
- · Eliminate lost and founds.
- Establish log-in procedures for members/clients, and maintain that information for potential contact tracing.

Sanitization

- Hand washing or sanitization upon entry to facility.
- Use sanitizer products that meet the CDC guidelines.
- Have sanitizer available throughout the facility for employees and members/clients.
- Provide cleaning products, EPA-approved disinfectants or disinfecting wipes for sanitizing equipment before and after use by clients, with equipment cleaning backed up by employees.
- Routine disinfection of high-contact surfaces, desk workstations, restrooms, pool ladders, as well as, equipment.
- Deep cleaning after hours or during low-use times for 24-hour facilities.

Signage

- In entry, post signs requiring social distancing and recommending face coverings.
- Post reminder signage for hand-washing, sanitization of equipment, distancing, etc.

Air Circulation

Spacing, Capacity, Numbers

- When applicable, set aside specific hours for vulnerable populations.
- Provide space at entrance or in lobby area to allow spacing for coat racks and when used, kiosks for check-ins.

Recommended Best Practices

Sanitization

 If possible, provide foot pedals to open doors, or prop doors open to avoid contact.

Signage

- Post sign with COVID-19 screening questions.
- Post directional signage to encourage separation of entrances and exits.

Air Circulation

- · Limit use of fans.
 - If fan use is necessary, place fans to blow away from members/clients.
- Open exterior doors when possible.
- If available and owner has access, open fresh air handlers.

Locker Rooms and Public Restrooms

- Disable, or mark every other or every third locker for non-use to enforce six-foot social distancing requirement.
 Facilities where lockers are assigned to members are not required to disable lockers but must enforce social distancing requirement.
- Remove any casual seating other than benches by lockers as necessary.
- Clean and disinfect public areas and restrooms every two hours using EPA-registered disinfectants, particularly on high-touch surfaces such as faucets, toilets, doorknobs and light switches.
- If independent showers are available and used, they must be attended and sanitized between each use.
- Disable or close-off communal style showers except for rinsing before and after any pool activity.
- Make sure supplies for handwashing, including soap and materials for drying hands are fully stocked every time the bathroom is cleaned.
- Disable or close-off steam rooms and saunas.
- If towels are provided, they are to be stored in covered, sanitized containers that are clearly delineated clean versus soiled. Appropriate temperatures are to be used when washing and drying towels to ensure sanitation (hot water for washing, ensure they are completely dried). Employees handling towels must wear gloves and face covering.
- Restroom facilities should limit the number of users at any one time based on the facility size current social distancing guidelines. These facilities should be cleaned/ sanitized per CDC recommended protocol along with established restroom cleaning schedules.

Recommended Best Practices

• Discourage use of locker rooms – encourage members/clients to arrive dressed for a workout and clean up at home.

Employees

• Provide instruction/education on COVID-19 prevention.

- Encourage employees to take their temperature and perform a self-assessment and not report to work if they are ill or exhibiting symptoms of COVID-19.*
- Businesses must require all employees to wear facial coverings, except for one of the following reasons:
 - Facial coverings in the work setting are prohibited by law or regulation
 - Facial coverings are in violation of documented industry standards
 - Facial coverings are not advisable for health reasons
 - Facial coverings are in violation of the business' documented safety policies
 - Facial coverings are not required when the employee works alone in an assigned work area
 - There is a functional (practical) reason for an employee not to wear a facial covering in the workplace.

(Businesses must provide written justification, upon request, explaining why an employee is not required to wear a facial covering in the workplace. At minimum, facial coverings (masks) should be cloth/fabric and cover an individual's nose, mouth, and chin.)

 Maintain at least six feet from other employees and members/clients unless instruction makes it impractical.

- Screen for temperature, history, exposure in accordance with CDC recommendations every work period (if symptomatic for illness, do not allow to work).
- Stagger shifts, breaks, and lunches to avoid mass entry/exit.
- Wear gloves when appropriate and possible.
 Dispose of clothes between interactions with members/clients.

Members/ Clients

Mandatory

- · Check-in upon arrival at facility.
- Members/clients must conduct self-assessment and not enter a facility if they are exhibiting symptoms or have been exposed to COVID-19.
- When participating in class training, do not arrive more than 10 minutes prior to class.
- No socializing or extra-curricular activities.
- Maintain six foot social distancing, except when instruction requires close interaction with instructor/ coach.
- Partners exercising together and sharing equipment must maintain group segmentation from others exercising.
- At child-centric training/instruction, limit parents/ guardians to one individual.

Recommended Best Practices

- Provide option to screen for temperature, history, and exposure.
- Wear face coverings, based on activity.
- Provide training/instruction by appointment.
- Encourage members/clients to bring their own mats, bands, and/or equipment, when appropriate.
- In martial arts training, consider elimination of drills done with a partner.
- At child-centric training/instruction, request parent/guardian wait in parking lot.

Indoor Sports

- Social distancing of six feet will be adhered to unless drills and personal instruction require less separation.
- Members/Clients will use their own balls/racquets/ paddles/equipment.
- If balls are passed, they must be disinfected after the training session.
- See other guidance documents for game play and contact competition sports.

Pools

• Follow COVID-19 protocols as established by the state for local pools and aquatic centers.

Restaurants, Smoothie Bars, Vending, Drink Stations

- Follow COVID-19 protocols as established by the state for restaurants.
- Remove or disable water fountains, but allow bottle
 filling stations, if they are no-touch stations. If the station
 requires pushing a button or lever, or pushing the bottle
 against the dispenser, they must be disabled or sanitized
 after each use.
- Encourage members/clients to bring their own water bottles.
- Limit or eliminate grab-and go stations/vending machines. If vending machines are available, they must be sanitized after each use.

Child Care

 Follow COVID-19 protocols established by the state for child care facilities.

Confirmed Cases

- Immediately isolate and seek medical care for any individual who develops symptoms while at the facility.
- Shutdown space for deep sanitation, if possible.
- Work with local health department to identify potentially infected or exposed individuals to help facilitate effective contact tracing/notifications.
- Once testing is readily available, test all suspected infections or exposures.
- Following testing, contact local health department to initiate appropriate care and tracing.













General Office Environments







For questions or information regarding this guidance, contact Hancock Public Health at (419) 424-7870

Mandatory

Employees & Guests

Ensure minimum 6 feet between people, if not possible, install barriers

- Personnel should work from home when possible and feasible with business operations
- Limit travel as much as possible
- Stagger arrival of all employees and guests
- Businesses must require all employees to wear facial coverings, except for one of the following reasons:
 - Facial coverings in the work setting are prohibited by law or regulation
 - · Facial coverings are in violation of documented industry standards
 - Facial coverings are not advisable for health reasons
 - Facial coverings are in violation of the business's documented safety policies
 - Facial coverings are not required when the employee works alone in an assigned work area
 - There is a functional (practical) reason for an employee not to wear a facial covering in the workplace.

(Businesses must provide written justification, upon re quest, explaining why an employee is not required to wear a facial covering in the workplace. At minimum, facial coverings (masks) should be cloth/fabric and cover an individual's nose, mouth, and chin.)

- Employees must perform daily symptom assessment*
- Require employees to stay home if symptomatic
- Require regular handwashing by employees
- Place hand sanitizers in high-contact locations

Recommended Best Practices

. Ensure seating distance of minimum of 6 feet or more

- Consider having customers wear face coverings at all times
- Enable natural workplace ventilation
- Health questionnaire for symptoms at entry
- Temperature taking protocol

Physical Spaces / Workstations

- Frequent disinfection of desks, workstations, and high-contact surfaces
- Daily disinfection of common areas
- Cancel/postpone in person events when social distancing guidelines cannot be met
- No buffet in cafeteria
- Utilize disposable tableware and other materials
- Establish maximum capacity
- Reduce sharing of work materials
- · Post signage on health safety guidelines in common areas

Redesign/space workstations for 6 feet or more of distance

- · Close cafeteria and gathering spaces if possible, or conduct regular cleanings
- Limit congregation in office spaces
- Divide essential staff into groups and establishing rotating shift
- Availability of at least 3 weeks of cleaning supplies

Confirmed

- · Immediately isolate and seek medical care for any individual who develops symptoms while
- Contact Hancock Public Health about suspected cases or exposures
- Shutdown shop/floor for deep sanitation if
- · Work with local health department to identify potentially infected or exposed individuals to help facilitate effective contact tracing/notifications
- Once testing is readily available, test all suspected infections or exposures
- Following testing, contact local health department to initiate appropriate care and tracing

















Youth Day Camps

For questions or information regarding this guidance, contact Hancock Public Health at (419) 424-7870

Mandatory

Recommended Best Practices

General

- Day camp providers must operate under reduced staff to child ratios and maximum group size limitations at all times
 - One day camp staff member per nine school-age children with no more than nine children in the room.
- Employees must perform daily symptom assessment.*
- Require employees to stay home if symptomatic.
- Day camp workers should wear a cloth face covering, unless it is unsafe for them to do so.
 - Cloth face coverings should not be worn if the person has trouble breathing, is unconscious, is incapacitated, or they are unable to remove the mask without assistance; if they pose a choking hazard; if they result in increased face touching; or during nap time.

Registration

- Registration documents should notify parents about new policies and procedures to prevent the spread of COVID-19.
- Day camp programs should ensure that all staff are up-to-date in CPR and AED trainings, as required, and that staff follow CDC guidelines when administering.

At Drop-Off

- Day camp providers must ensure that children wash their hands upon entering their classroom. This may require providers to assist children with handwashing.
- Day camp providers must check the temperatures of all staff, children, and adults upon arrival. If any individual has a fever of 100 degrees or higher, they may not enter the facility.
- Providers should modify pick-up and drop-off to ensure social distancing.
 - Providers may stagger drop-off and pick-up times to reduce contact between families.
 - Parent or caretaker should, when safe to do so, wear a mask for pick-up and drop-off.
 - The same parent or caretaker should conduct pick-up and drop-off each day.
 - Providers should conduct "curbside" pick up and drop-off where possible.
 - A single employee should operate child pick-up and drop-off, escorting all children to and from their classroom.
- Day camp providers should limit parent and visitor entry into the facility.
- Until a day camp provider can acquire a thermometer, providers may require parents and/or campers to self-attest to their temperature and symptoms.
- Campers should limit the use of personal items from home during the camp day. If personal items are necessary, they should remain stored in a backpack or other storage bin, be used solely by the camper, and return home daily.
- return home daily.

 Parents may submit a signed waiver to the day camp provider allowing their child to walk to camp.

During the Day

- Day camp workers must follow rigorous handwashing procedures as detailed in Appendix B to Ohio Administrative Code 5101:2-12-13.
 - Upon arrival for the day, after breaks and upon returning from outside.
 - After toileting or assisting a child with toileting.
 - After each diaper change or pull-up change.
 - After contact with bodily fluids or cleaning up spills or objects contaminated with bodily fluids.
- Day camp providers should cancel all field trips, excursions, and large-group events such as parties.
- Day camp providers should, to the extent possible, prevent groups from mixing.
 - Children of the same employer, to the extent possible, should be in the same group.
 - Teachers should remain with their group throughout the day.
 - Support staff should only serve one group of children and should not "float" from room to room.

During the Day cont.

- · After cleaning or sanitizing or using any chemical products.
- After handling pets, pet cages or other pet objects that have come in contact with the pet.
- · Before eating, serving or preparing food or bottles or feeding a child.
- Before and after completing a medical procedure or administering medication.

 When visibly soiled (must use soap and water).

 Prior to departure.

- Day camp attendees must follow rigorous handwashing procedures as detailed in Appendix B to Ohio Administrative Code 5101:2-12-13.

 - Upon arrival for the day.
 After toileting/diaper change.
 After contact with bodily fluids.

 - After returning inside after outdoor play.
 - After handling pets, pet cages or other pet objects that have come in contact with the pet before moving on to another activity.
 - Before eating or assisting with food preparation.
 - After water activities.
 - When visibly soiled (must use soap and water).
 - Prior to departure.
- Day camp providers may use non-permanent sinks to meet handwashing requirements.
- Day camp providers must immediately send home any child or employee who has a temperature of 100 degrees or higher. This individual may not return until they are fever free for 24 hours, without the use of fever-reducing medication. If the individual has had contact with someone confirmed or probable to have COVID-19, he or she must complete isolation or quarantine procedures in coordination with the local health department prior to returning to the program.

Recommended Best Practices

- Day camp providers should stagger the use of any communal space, such as playgrounds, lunchrooms, and bathrooms. Providers should sanitize communal spaces between each group of children.

 • When temporary dividers are used, day camp
- providers should ensure that groups do not mix.
 - Providers should use different entrance/exits for each group of students.
 - Providers should use separate sinks for each group of kids.
 - To the extent possible, providers should use different bathrooms for each group.
- Day camp providers should sanitize toys after each use and remove toys that cannot be sanitized.
- Day camp providers should wear gloves while serving food.
- Day camps that operate exclusively outdoors should consider total camp capacity based upon best social distancing practices between groups and upon inclement weather circumstance.
- Day camp providers should follow additional Responsible RestartOhio guidance for outdoor activities and sports. This guidance is available at coronavirus.ohio.gov.
- In case of weather emergencies, move campers and staff to a secure area maintaining safe social distancing when possible. If safe social distancing practices are not possible during such period, masks or cloth facial coverings should be used.
- Day camps should stagger employee break times to prevent employees from congregating in break areas or common areas and to accommodate cleaning procedures.

At Pick-Up

• Day camp providers must ensure that children wash their hands prior to departure. This may require providers to assist children with handwashing.

- · Providers should modify pick-up and drop-off to ensure social distancing.
 - Providers may stagger drop-off and pick-up times to reduce contact between families.
 - · Caregiver should, when safe to do so, wear a mask for pick-up and drop-off.

 • Providers should conduct "curbside" pick up
 - and drop-off.
- A single employee should operate child pick-up and drop-off, escorting all children to and from their classroom.
 - Parents may submit a signed waiver to the day camp permitting their child to walk home from day camp.

Physical Environment

- Day camp providers may use temporary walls to divide a room into smaller spaces to serve multiple groups, under limited circumstances.
 - The smaller space must contain at least 35 square feet of space per child.
 - The divider must be at least six feet in height.
 - The divider must be made from nonporous material or other material that can be sanitized.
 - The divider must meet any requirements set by the Department of Commerce, local building department,

state fire marshal, or local fire safety inspector.

Confirmed Cases

- · Day camp providers must immediately notify the Department of Job and Family Services in writing if a child or employee test positive for COVID-19.
- Immediately isolate and seek medical care for any individual who develops symptoms while at the day care facility.
- Shutdown area for deep sanitation, if possible
- · Work with local health department to identify potentially infected or exposed individuals to help facilitate effective contact tracing/notifications.
- Once testing is readily available, test all suspected infections or exposures.
- Following testing, contact local health department to initiate appropriate care and tracing.













Consumer, Retail & Services







For questions or information regarding this guidance, please contact Hancock Public Health at (419) 424-7870

Mandatory

Employees

Ensure minimum of 6 feet between employees, if not possible, install barriers

- Businesses must allow all customers, patrons, visitors, contractors, vendors and similar individuals to use facial coverings, except for specifically documented legal, life, health or safety considerations and limited documented security considerations.
- Businesses must require all employees to wear facial coverings, except for one of the following reasons:
 - Facial coverings in the work setting are prohibited by law or regulation
 - Facial coverings are in violation of documented industry standards
 - Facial coverings are not advisable for health reasons
 - Facial coverings are in violation of the business's documented safety policies
 - Facial coverings are not required when the employee works alone in an assigned work area
 - There is a functional (practical) reason for an employee not to wear a facial covering in the workplace.

(Businesses must provide written justification, upon re (Businesses must provide written justification, upon re quest, explaining why an employee is not required to wear a facial covering in the workplace. At minimum, facial coverings (masks) should be cloth/fabric and cover an individual's nose, mouth, and chin.)

Employees must perform daily symptom assessment*
Require employees to stay home if symptomatic
Require regular handwashing by employees
Place hand sanitizers in high-contact locations
Clean high-touch items after each use (e.g. carts, baskets)

- Clean high-touch items after each use (e.g. carts, baskets)

Recommended Best Practices

Group employees by shift to reduce exposure

Customers & Guests

Ensure minimum 6 feet between customers

- Specify hours for at-risk populations (e.g. elderly)
- Place hand sanitizers in high-contact locations
- Ask customers and guests not to enter if symptomatic
- Stagger entry of customers and guests

- Consider having customers wear face coverings at all times.
- Health questionnaire for symptoms at entry point
- Provide face coverings upon entry
- Where possible, accept customers by appointment only
- Increase availability for curb-side pickup
- Consider suspending return policies

Physical Spaces

Ensure minimum of 6 feet between people, if not possible, install barriers

- Post social distancing signage and disinfect high-contact surfaces hourly
- · Clean merchandise before stocking if possible
- Establish maximum capacity
- Discontinue self-service food stations, product samples
- Food courts remain closed

- Close once a week for deep cleaning
- Maximize available checkout space to promote social distancing (e.g., space customer lines with floor markers, use alternate registers)
- Use contact-less payments where possible
- Increase capacity for delivery and curb-side

Confirmed Cases

- Immediately isolate and seek medical care for any individual who develops symptoms while at work
- Contact Hancock Public Health about suspected cases or exposures
- Shutdown shop/floor for deep sanitation if possible
- · Work with local health department to identify potentially infected or exposed individuals to help facilitate effective contact tracing/ notifications
- Once testing is readily available, test all suspected infections or exposures
- Following testing, contact local health department to initiate appropriate care and tracing













Child Care







For questions or information regarding this guidance, contact Hancock Public Health at (419) 424-7870

Mandatory

- Child care providers must operate under reduced staff to child ratios and maximum group size limitations at all times.
 - One child care staff member per four infants with no more than six children in the room.
 - One child care staff member per six toddlers with no more than six children in the room.
 - One child care staff member per nine preschool children with no more than nine children in the room.
 - One child care staff member per nine school-age children with no more than nine children in the room.

- Employees must perform daily symptom assessment.*
- Require employees to stay home if symptomatic.

Recommended Best Practices

- Child care workers should wear a cloth face covering, unless it is unsafe for them to do so.
 - Cloth face coverings should not be worn if the person has trouble breathing, is unconscious, is incapacitated, or they are unable to remove the mask without assistance.

At Drop-Off

- Child care providers must ensure that children wash their hands upon entering their classroom. This may require providers to assist children with handwashing.
- Child care providers must check the temperatures of all staff, children, and adults upon arrival. If any individual has a fever of 100 degrees or higher, they may not enter the facility.
- Providers should modify pick-up and drop-off to ensure social distancing.
 - Providers may stagger drop-off and pick-up times to reduce contact between families.
 - Parent or caretaker should, when safe to do so, wear a mask for pick-up and drop-off.
 - The same parent or caretaker should conduct pick-up and drop-off each day.
 - Providers should conduct "curbside" pick up and drop-off where possible.
 - A single employee should operate child pick-up and drop-off, escorting all children to and from their classroom.
- Child care providers should limit parent and visitor entry into the facility.

During the Day

- Child care workers must follow rigorous handwashing procedures as detailed in Appendix B to Ohio Administrative Code 5101:2-12-13.
 - Upon arrival for the day, after breaks and upon returning from outside.
 - After toileting or assisting a child with toileting.
 - After each diaper change or pull-up change.
 - After contact with bodily fluids or cleaning up spills or objects contaminated with bodily fluids.
 - After cleaning or sanitizing or using any chemical products.
 - After handling pets, pet cages or other pet objects that have come in contact with the pet.
 - Before eating, serving or preparing food or bottles or feeding a child.
 - Before and after completing a medical procedure or administering medication.
 - When visibly soiled (must use soap and water).
 - Prior to departure.
- Child care attendees must follow rigorous handwashing procedures as detailed in Appendix B to Ohio Administrative Code 5101:2-12-13.
 - Upon arrival for the day.
 - After toileting/diaper change.
 - After contact with bodily fluids.
 - After returning inside after outdoor play.

- Child care providers should cancel all field trips, excursions, and large-group events such as parties.
- Child care providers should, to the extent possible, prevent groups from mixing.
 - Children of the same employer, to the extent possible, should be in the same group.
 - Teachers should remain with their group throughout the day.
 - Support staff should only serve one group of children and should not "float" from room to
- Child care providers should stagger the use of any communal space, such as playgrounds, lunchrooms, and bathrooms. Providers should sanitize communal spaces between each group of children.
- When temporary dividers are used, child care providers should ensure that groups do not mix.
 - Providers should use different entrance/exits for each group of students.
 - Providers should use separate sinks for each group of kids.
 - To the extent possible, providers should use different bathrooms for each group.
- Child care providers should sanitize toys after each use and remove toys that cannot be sanitized.

During the Day

- After handling pets, pet cages or other pet objects that have come in contact with the pet before moving on to another activity.
- Before eating or assisting with food preparation.
- After water activities.
- When visibly soiled (must use soap and water).
 Prior to departure.
- Child care providers may use non-permanent sinks to meet handwashing requirements.
- Child care providers must immediately send home any child or employee who has a temperature of 100 degrees or higher. This individual may not return until they are fever free for 24 hours, without the use of fever-reducing medication. If the individual has had contact with someone confirmed or probable to have COVID-19, he or she must complete isolation or quarantine procedures in coordination with the local health department prior to returning to the program.

Recommended Best Practices

- · Child care providers should wear gloves while serving food and preparing bottles.
 - Gloves should be changed between bottle feedings.

At Pick-Up

- Child care providers must ensure that children wash their hands prior to departure. This may require providers to assist children with handwashing.
- · Providers should modify pick-up and drop-off to ensure social distancing.
 - Providers may stagger drop-off and pick-up times to reduce contact between families.
 - · Caregiver should, when safe to do so, should wear a mask for pick-up and drop-off.

 • Providers should conduct "curbside" pick up
 - and drop-off.
 - A single employee should operate child pick-up and drop-off, escorting all children to and from their classroom.

Physical Environment

Confirmed

Cases

- Child care providers may use temporary walls to divide a room into smaller spaces to serve multiple groups, under limited circumstances.
 - The smaller space must contain at least 35 square feet of space per child.
 - The divider must be at least six feet in height.
 - The divider must be made from nonporous material or other material that can be sanitized.
 - The divider must meet any requirements set by the Department of Commerce, local building department, state fire marshal, or local fire safety inspector.
- Child care providers may use temporary walls to divide Work with local health department to identify a room into smaller spaces to serve multiple groups, under limited circumstances.
- Immediately isolate and seek medical care for any individual who develops symptoms while at the day care facility.
- Shutdown rooms for deep sanitation, if possible.
- Child care providers should immediately notify the Department of Job and Family Services in writing of any confirmed cases of COVID-19 among children or staff.
- potentially infected or exposed individuals to help facilitate effective contact tracing/notifications.
- Once testing is readily available, test all suspected infections or exposures.
- Following testing, contact local health department to initiate appropriate care and tracing.













Camping and Campgrounds







For Questions or Information regarding this guidance, contact Hancock Public Health at (419) 424-7870

Mandatory

Campground Operators

Communicate clearly:

- Post information throughout the campgrounds and surrounding areas to frequently remind campers and customers to take steps to prevent the spread of COVID-19. These messages should include information about:
 - Staying home if you are sick or do not feel well.
 - Using social distancing and maintaining at least six feet between individuals in all areas of the campgrounds and with other campsites.
 - Not gathering in groups.
 - Wearing a mask or face covering when entering buildings or interacting in close proximity to other campers, practicing good personal hygiene including washing hands often with soap and water for at least 20 seconds, using hand sanitizer, refraining from touching eyes, nose, and mouth with unwashed hands, coughing and sneezing into an elbow, etc.

Maintain public restrooms, showerhouses, and laundry facilities to lower risk of spread of virus.

- Ensure there are functional toilets.
- Clean and sanitize public areas and restrooms in the morning and evening, with increased instances of cleaning and sanitation during peak usage times. Cleaning should be conducted using EPA-registered disinfectants, particularly on high-touch surfaces such as faucets, toilets, doorknobs, and light switches
- Make sure supplies for handwashing, including soap and materials for drying hands, are fully stocked every time the bathroom is cleaned.
- Provide hand sanitizer where water is not available.
- Restrooms, showerhouses, and laundry facilities should limit the number of users at any one time based on the facility size and current social distancing guidelines. Cleaning and sanitizing public areas and restrooms should occur in the morning and evening, with increased instances of cleaning and sanitation during peak usage times.

Closures, modifications, and limitations:

- In accordance with current orders, close any nonessential buildings, amenities, and areas where people could potentially congregate, such as pavilions, pools and splash pads, recreation centers, gyms, playgrounds, jump pads/pillows, go-karts, pedal-karts, game rooms, basketball, volleyball, gaga ball, etc. These activities may resume, or restrictions may be eased, when current orders prohibiting such activities are eased or lifted.
- Snack bars and restaurants must be run in accordance with current orders and guidelines for such establishments. All self-service food stations should be closed or only operated by employees in accordance with the guidance outlined in Responsible RestartOhio for restaurants and bars.
- RV/Camper water filling stations, dump stations, and propane filling stations must follow social distancing guidelines. Pumps should be disinfected each day and regularly sanitized multiple times a day based on peak usage (for example, sanitizing should increase with anticipated high-traffic exit and entry times).
- Do not allow non-registered campers to visit campsites.

Recommended Best Practices

Communicate clearly:

 Develop regular communication with campers through a variety of channels (text, emails, social posts, etc.) to clearly communicate the steps your campground is taking to protect campers and stop the spread of COVID-19. Develop an updates website, send emails to campers with additional preventative steps the facility is taking, as well as communicate any changes campers should expect to experience.

Maintain public restrooms, showerhouses, and laundry facilities to lower risk of spread of virus.

- Post a cleaning schedule at each location.
- Install touch-free entry points at restrooms and other facilities.
- Install seat-cover dispensers and motion-sensing faucets, soap, and towel dispensing in restrooms and other facilities.

Closures, modifications, and limitations:

- Facilities may determine if masks are required to enter common spaces or may be made available to guests entering common spaces based on the facility.
- Campgrounds may require campers to sign an agreement to follow guest safety procedures, and if they choose not to follow park guidelines, they may be asked to leave without a refund.

Campground **Operators** cont.

Follow all appropriate guidance for customer interaction, retail sales, and equipment rentals.

- Install barriers and protective shields where needed to safely distance staff and customers.
- Post a revised occupancy number in retail or rental areas in accordance with any current order to minimize crowding where necessary.
- Mark floors inside buildings for 6 foot standing areas or one-way traffic.
- Clean and disinfect high-use areas like door handles, keypads, counter tops, etc. multiple times a day, as often as possible.
- Sanitize all rental equipment after each use, using EPA-registered disinfectants.
- · Arrange any seating areas, tables, chairs, etc. (indoors and out) at safe distances from each other. If safe distances are not achievable, or regular sanitizing of these areas is not possible, barricade or remove seating areas.

Maintaining Distance in outdoor spaces

- In areas of concern, mark 6 foot spacers at popular or high traffic areas to help campers and customers visualize safe distancing.
- In areas with a lot of cross traffic, direct pedestrian traffic to enter/exit these locations in specific ways or indicate one-way traffic wherever possible.

Recommended Best Practices

Follow all appropriate guidance for customer interaction, retail sales, and equipment rentals.

- Regularly provide customers with up-to-date information about COVID-19 and related business procedures and policies. Communicate the importance of practicing preventive actions.
- Where available, use online solutions for
- reservations, waivers, or payment.
 Where possible, install touch-free entry points to stores, check-ins, or buildings.
- Create self-sanitizing stations by making hand sanitizer, soap and water, or effective disinfectant available to the public at or near the entrance of facilities and at any locations where people have direct interactions and near high-touch surfaces.

Regarding **Employees** and Vendors

Be as flexible as possible with staff attendance and sickleave policies. Remind staff to stay at home if they are sick. Isolate and send home anyone who exhibits fever, cough, or shortness of breath.

- Employees must perform a daily symptom assessment prior to reporting for work. Per the CDC, symptoms include cough, shortness of breath, difficulty breathing, fever, chills, repeated shaking with chills, muscle pain, headaches, sore throat, and new loss of taste or smell.
- Require employees to stay at home if symptomatic and perform daily symptom assessment requirements before returning to work.
- Following recommendations in current orders, employees must wear clean masks and gloves when indoors and interacting with guests and other employees. Employers should provide proper PPE including masks and gloves to staff and define proper use when interacting with customers, as well as the expectation to keep these items clean (for example, change gloves frequently). Allow ample opportunities for employees to wash and sanitize their hands
- Employee vehicles, golf carts, keys, tools, break rooms, bathrooms, and other common areas must be cleaned and disinfected at the end of each shift, or for non-as signed items or equipment after an employee completes use and prior to another employee using the item.
- Wherever possible, implement staggered employee entry, work in assigned teams, vary arrival and departure, and stagger breaks to avoid interaction or grouping among staff.

- Encourage third-party delivery staff to wait outside or in non-congested areas practicing social distancing guidelines. Encourage third-party delivery staff to wear face coverings.
- Educate on proper use, disposal, and maintenance of face coverings. Enhance education on proper use of gloves, per code.
- Health checks may include temperature assessments, questionnaires, employee self-checks, screening apps, or other tools. Update files with log of "health checks."
- Conduct symptom assessments over the phone for employees who were ill and planning to return to work
- As employee rehiring begins, consider virtual interviewing and on-boarding when possible.
- Reinforce education per current food safety code about when to wash hands. Post health department handwashing posters at sinks and stations. Set times for periodic handwashing.
- Avoid switching tasks when possible to reduce cross contamination concerns. Increase handwashing if changing tasks is necessary.
- Appoint an employee safety team or point of contact to identify safety concerns, suggest additional safety or sanitizing measures, and make ongoing improvements to safety plans. Make sure all employees know who is on this team and how to contact them. This team can be responsible for training, developing, and distributing information regarding updated protocols, answering questions, and displaying information.
- Regularly provide staff with up-to-date information about COVID-19 and related business procedures and policies. Communicate the importance of practicing preventive actions.

Campers

- Only one family household may occupy each site, with a pre-determined limit for any campsite (always ten people or fewer).
- Use social distancing and maintain at least six feet between individuals from other households in all areas of the campgrounds and with other campsites.
- Do not gather in groups.
- Practice self-contained camping when possible.

Recommended Best Practices

- Stay home if you are sick or do not feel well.
 Wear a mask or face covering when entering buildings or interacting in close proximity to other campers.
- Practice good personal hygiene including washing hands often with soap and water for at least 20 seconds, using hand sanitizer, refraining from touching eyes, nose, and mouth with un washed hands, coughing, and sneezing into an elbow, etc.
- Bring trash bags, food, and supplies. Plan to carry in and carry out trash and other items.



HANCOCK PUBLIC HEALTH

Your Recognized Leader in Population Health



COVID-19 Restaurant and Bar Reopening Resources

THE FOLLOWING ARE INCLUDED IN THIS PACKET:

1) Responsible RestartOhio Restaurants and Bars Guide

This two-page document outlines current requirements for Restaurants and Bars. <u>Please read each point carefully as businesses are only permitted to be open as long as workplace safety standards are met.</u>

2) Employee Symptom Assessment Tool

Employees must conduct a daily symptom assessment and stay home if symptomatic. This tool can be used to ensure all employees report illness symptoms. Symptom assessments should be performed at home or start of shift and then recorded on this tool. Symptoms of COVID-19 include cough, shortness of breath or difficulty breathing, fever, chills, muscle pain, sore throat, and new loss of taste or smell.

3) Food Employee Health Policy

This updated health policy form includes COVID-19 symptoms and diagnosis as a required item that employees share with their employer. ALL employees should read and sign this new form. A copy needs to be kept on file for review by Hancock Public Health if necessary.

4) COVID-19 symptom sign

All restaurants and bars are required to post a sign in a conspicuous location of COVID-19 symptoms for patrons and employees to view.

5) Maximum Dining Area Capacity Sign

Restaurants and bars need to establish and post a maximum dining area capacity using COVID-19 compliant floor plans. Floor plans need to have seating arrangements that keep a 6 foot distance or a physical barrier between parties and no party larger than 10 people. This sign also asks customers and guests not to enter if symptomatic.

STAFF TRAINING REQUIREMENT:

COVID-19 Food Safety Training

➤ ServSafe or other approved COVID-19 education needs to be provided to staff. FREE!! Online training regarding COVID-19 and Restaurant Reopening from ServSafe can be found at:

https://www.servsafe.com/Landing-Pages/Free-Courses

Maintain copies of training certificates for review by Hancock Public Health if necessary.

For questions or information regarding this guidance, contact Hancock Public Health at (419) 424-7870.













Restaurants and Bars







For questions or information regarding this guidance, contact Hancock Public Health at (419) 424-7870

Mandatory

Employees

- Ensure minimum of six feet between employees, if not possible, utilize barriers if applicable and increase the frequency of surface cleaning, handwashing, sanitizing and monitor compliance
- Businesses must allow all customers, patrons, visitors, contractors, vendors and similar individuals to use facial coverings, except for specifically documented legal, life, health or safety considerations and limited documented security considerations
- Businesses must require all employees to wear facial coverings, except for one of the following reasons:
 - Facial coverings in the work setting are prohibited by law or regulation
 - Facial coverings are in violation of documented industry standards
 - · Facial coverings are not advisable for health reasons
 - · Facial coverings are in violation of the business's documented safety policies
 - Facial coverings are not required when the employee works alone in an assigned work area
 - There is a functional (practical) reason for an employee not to wear a facial covering in the workplace

(Businesses must provide written justification, upon re quest, explaining why an employee is not required to wear a facial covering in the workplace. At minimum, facial coverings (masks) should be cloth/fabric and cover an individual's nose, mouth, and chin.)

- Employees must perform daily symptom assessment*
- Require employees to stay at home if symptomatic and perform daily symptom assessment requirements before returning to work
- Provide ServSafe, or other approved COVID-19 education, as soon as possible. Add COVID-19 symptoms to the current standard Health Agreement required by the food safety code
- Require regular handwashing by employees
- Comply with person in charge certification requirements and manager certification requirements as set forth in OAC 3701-21-25 and OAC 3717-1-02.4 as applicable

 • Maintain compliance with ODH sanitation and food
- safety regulations
- Limit number of employees allowed in break rooms at the same time and practice social distancing. Maximum to be current group size per state guidelines (currently 10)

Recommended Best Practices

- Encourage 3rd-party delivery staff to wait outside or in non-congested areas practicing social distancing guidelines. Encourage 3rd-party delivery staff to wear face coverings
- Educate on proper use, disposal, and maintenance of face coverings. Enhance education on proper use of gloves, per code
- Health checks may include temperature assessments, questionnaires, employee self-checks, screening apps or other tools. Update files with log of "health checks"
- Conduct telephone symptom assessment* for employees who were ill and planning to return to work
- As employee rehiring begins, consider virtual interviewing and on-boarding when possible
- Reinforce education per current food safety code about when to wash hands. Post health department handwashing posters at sinks and stations. Set times for periodic handwashing
- Avoid switching tasks when possible to reduce cross contamination concerns. Increase handwashing if changing tasks is necessary

Customers & Guests

- Ensure a minimum of six feet between parties waiting and when dining - if not possible, utilize barriers or other protective devices
- Post a list of COVID-19 symptoms in a conspicuous place
- Ask customers and guests not to enter if symptomatic
- Provide access to hand washing methods while in the food service establishment, and if possible, place approved hand washing/sanitizing products in high-contact areas
- Food service establishments offering dine-in service must take affirmative steps with customers to achieve safe social distancing guidelines

Recommended Best Practices

- Face coverings are recommended at all times, except when eating
- Health questions for symptoms** posted at the entrance
- If possible, identify a dedicated entrance door and exit door. When possible, enable dining room ventilation (e.g. open doors and windows)
- When possible, encourage customers to make dine-in reservations or use drive through, pick-up, call-in, curbside or delivery options
- Encourage at-risk population to utilize alternative options such as using the drive through, pick-up, call-in, curbside, or delivery options

Physical Spaces

- Establish and post maximum dining area capacity using updated COVID-19 compliant floor plans. With maximum party size per state guidelines (currently 10)
- Post a kitchen floor plan, establishing safe social distancing guidelines and following established state health dept guidance for masks and gloves
- Daily cleaning for the entire establishment. Clean and sanitize tabletops, chairs, and menus between seatings. Clean all high touch areas every two hours, and more frequently as needed (e.g. door handles; light switches; phones, pens, touch screens)
- Provide approved hand washing/sanitizing products in common areas
- When appropriate, establish ordering areas and waiting areas with clearly marked safe distancing and separations per individual/social group for both restaurant and bar service
- Remove self-service, table, and common area items (e.g. table tents, vases, lemons, straws, stir sticks, condiments)
- Salad bars and buffets are permitted if served by staff with safe six feet social distancing between parties
- Private dining and bar seating areas within a foodservice establishment must follow all approved safe social distancing guidelines
- The open congregate areas in restaurants and bars that are not necessary for the preparation and service of food or beverages (billiards, card playing, pinball games, video games, arcade games, dancing, entertainment) shall remain closed

• Utilize barriers in high volume areas

- If possible, stagger workstations so employees avoid standing directly opposite or next to each other. If not possible, increase the frequency of surface cleaning, handwashing, sanitizing, and monitor compliance
- Limit entrance and exit options when possible while still maintaining code regulations
- Enhance weekly deep cleaning checklists.
 Consider posting communication to indicate table has been cleaned. Utilize disposable menus when possible
- Post health department "best practices" highlighting continuous cleaning and sanitizing of all food equipment and common surfaces
- Continue to emphasize employee education and compliance with hand washing, glove use, employee health, and food handler training
- Consider air filtration improvements within HVAC system
- Encourage and continue to use designated curbside pickup zones for customers

Confirmed Cases

- Immediately isolate and seek medical care for any individual who develops symptoms while at work
- Contact Hancock Public Health about suspected cases or exposures
- Shutdown area for deep sanitation if possible
- Work with Hancock Public Health to identify potentially infected or exposed individuals to help facilitate effective contact tracing/ notifications
- Once testing is readily available, test all suspected infections or exposures
- Following testing, contact Hancock Public Health to initiate appropriate care and tracing



COVID-19 SYMPTOM ASSESMENT TOOL

ACOCK F	OUBLIC HERLIT
HA	
PARTITION - PR	OMOTE PROTE

Date:			

Employee	Time	Fever (Y or N)	Shortness Of Breath (Y or N)	Difficulty Breathing (Y or N)	Chills (Y or N)	Other Symptoms Muscle pain, sore throat, or new loss of taste or smell

FOOD EMPLOYEE HEALTH POLICY

PURPOSE

The purpose of the Food Employee Illness Reporting Policy is to ensure that all food employees notify the Owner/General Manager, or other "person-in-charge" (PIC) when you experience any of the conditions listed so that appropriate steps are taken to preclude transmission of foodborne illness or communicable diseases.

D/	٦ı	10	·v
r	JL	JI.	. 1

_____is committed to ensuring the health, safety and well being of our employees and customers and complying with all health department regulations. All food employees shall report if they are experiencing any of the following symptoms to their PIC:

- **☆** COVID-19 Symptoms including cough, shortness of breath, difficulty breathing, fever, chills, muscle pain, sore throat and new loss of taste or smell.
- ☆ Diarrhea
- ☆ Fever [Especially if accompanied by Sore Throat]
- ☆ Vomiting
- ☆ Jaundice
- ☆ Infected Cuts, Boils or Lesions [regardless of size] containing pus on fingers, hands or any exposed body part
- ☆ Any acute Gastrointestinal Symptoms

Food employees should also notify their PIC whenever diagnosed by a healthcare provider as being ill with any of the following diseases that can be transmitted through food or person-to-person by casual contact:

➤ Campylobacter	➤ Norovirus
Cryptosporidium	➤ Salmonella spp.
> Cyclospora	➤ Salmonella Typhi
Entamoeba Histolytica	➤ Shigella
> Escherichia Coli 0157:H7	➤ Vibrio Cholerae
➢ Giardia	Yersinia
> Henatitis Δ	> COVID-19

In addition to the above conditions, food employees shall notify their PIC if they have been exposed to the following high-risk conditions:

- Exposure to or suspicion of causing any confirmed outbreak involving the above illnesses.
- A member of their household is diagnosed with any of the above illnesses.
- A member of their household is attending or working in a setting that is experiencing a confirmed outbreak of the above illnesses.

FOOD EMPLOYEE RESPONSIBILITY

All food employees shall follow the reporting requirements specified above involving symptoms, diagnosis and high risk conditions specified. All food employees subject to the required work restrictions or exclusions that are imposed upon them as specified in Ohio law, the regulatory authority or PIC, shall comply with these requirements as well as follow good hygienic practices at all times.

PIC [PERSON-IN-CHARGE] RESPONSIBILITY

The PIC shall take appropriate action as specified in the Ohio Uniform Food Safety Code 3717-1-02.1 (D) to exclude, restrict and/or monitor food employees who have reported any of the aforementioned conditions.

The PIC must exclude employees from the food operation until diarrhea or other symptoms have ceased and 2 consecutive stool samples are negative for the following (exceptions are noted in brackets for specific agents):

- Salmonella spp.
- ♣ Shigella
- ₱ Escherichia Coli 0157:H7
- Campylobacter
- ♦ Vibrio Cholera
- Cryptosporidium [3 Negative Stool Samples]
- ⊕ Giardia [3 Negative Stool Samples]
- ♠ Yersinia
- Hepatitis A [10 days after initial symptoms]
- © Cyclospora [After diarrhea has ceased and antimicrobial therapy has commenced]
- COVID-19 [After released from self-quarantine or self-isolation per current Ohio Department of Health guidelines]

The PIC shall ensure these actions are followed and only release the ill food employee once evidence, as specified in the food code, is presented demonstrating the person is free of the disease causing agent or the condition has otherwise resolved.

The PIC shall cooperate with the regulatory authority during all aspects of an outbreak investigation and adhere to all recommendations provided to stop the outbreak from continuing. The PIC will ensure that all food employees who have been conditionally employed, or who are employed, complete the food employee health questionnaire and sign the form acknowledging their awareness of this policy. The PIC will continue to promote and reinforce awareness of this policy to all food employees on a regular basis to ensure it is being followed.

Employee Signature:	Date:
Person-In-Charge Signature:	Date:

COVID-19 Symptoms Help prevent the spread of COVID-19



You may have COVID-19 if you:

Have one or both of these symptoms:

- Cough
- Shortness of breath/difficulty breathing

Have at least two of these symptoms:

- Fever
- Chills
- Repeated shaking with chills
- Muscle pain
- Headache
- Sore throat

Symptoms may be mild or severe and may appear two to 14 days after exposure to the virus.

If you have a fever, cough or other signs of illness, please stay home and return when you are well.

To allow safe spacing of the patrons while dining our <u>maximum</u> seating capacity is currently

Please be respectful of each other's personal space and keep at least 6-feet away from other parties.



Do your part to reduce the spread of COVID-19:

- Wear a facial covering
- Keep a 6-foot distance from others
- Wash your hands often
- Stay home as much as possible